

Part 573 Safety Recall Report

24V-265

Manufacturer Name : Forest River, Inc.**Submission Date :** MAY 10, 2024**NHTSA Recall No. :** 24V-265**Manufacturer Recall No. :** 15-1755**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 100

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Cardinal Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing data of when the manufacturing plant began using the Turning Point Fifth-Wheel Hitch in conjunction with a Lippert Rear Tow Hitch.

2024 CARDINAL CAF23RK-RED 31

2024 CARDINAL CAF25BH-RED 12

2024 CARDINAL CAF26RD-RED 13

2024 CARDINAL CAF27RB-RED 9

Total 65

Production Dates : AUG 07, 2023 - MAR 05, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Wildcat Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing data of when the manufacturing plant began using the Turning Point Fifth-Wheel Hitch in conjunction with a Lippert Rear Tow Hitch.

2024	WILDCAT	WCF23RK-ONE	14
2024	WILDCAT	WCF25BH-ONE	6
2024	WILDCAT	WCF26RD-ONE	11
2024	WILDCAT	WCF27RB-ONE	4

Grand Total 35

Production Dates : AUG 07, 2023 - MAR 05, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Certain vehicles equipped with a Turning Point Fifth-Wheel Hitch must be used in the "Conventional Transport" position as referenced in the Owner's Manual of the Turning Point Fifth-Wheel Hitch when combined with a Rear Towing Hitch.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the Turning Point Fifth-Wheel Hitch is not locked into the "Conventional Transport" position while underway with an additional trailer hooked to the rear towing hitch, there is an elevated risk to the upper front structure that may break, which may lead to the pin box to separate from the vehicles, which may lead to a crash.

Description of the Cause : Engineering Error

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : PINBOX 16K ASSY TP TAPERED

Component Description : PINBOX 16K ASSY TP TAPERED

Component Part Number : 2020131232

Component Name 2 : 68 1/2 SC TOW RECEIVER W/ 5X10 CHANNEL ENDS; SA

Component Description : 68 1/2 SC TOW RECEIVER W/ 5X10 CHANNEL ENDS; SA

Component Part Number : 786091

Supplier Identification :

Component Manufacturer

Name : Lippert Components Inc

Address : PO BOX 2888

Elkhart 46515

Country : United States

Chronology :

On March 18, 2024, during a routine vendor audit of the manufacturing plant, Lippert Components noticed that a Turning Point Fifth-Wheel Hitch along with a Rear Towing Hitch were installed on certain vehicles in the yard. The manufacturing plant then notified Forest Rivers Office of Corporate Compliance ("OCC"), OCC opened a research item. The same week, LCI and OCC began research into the concern.

During the weeks of March 25, 2024, and April 1, 2024, research continued, evaluating the use and normal operation of the Turning Point Fifth-Wheel Hitch and Rear Towing Hitch.

On April 4, 2024, OCC received information from Lippert Components indicating that the Turning Point Fifth-Wheel Hitch must be used in the "Conventional Transport" position as referenced in the Owner's Manual of the Turning Point Fifth-Wheel Hitch when combined with a Rear Towing Hitch.

On April 8, 2024, OCC evaluated the information received from Lippert Components.

On April 12, 2024, Forest Rivers Corporate Recall Committee voted to recall.

On May 10, 2024, Amended recall to reflect the part numbers of the pin box and hitch. This is not a defect of the components, but rather the interaction of the two components.

On May 10, 2024 during the amendment of adding the component and component manufacture, a Product was inadvertently removed and an incorrect Product added. This has now been fixed. It is our belief that during the auto fill of the Supplier the product was added.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install a Warning Label which will be applied to the Turning Point Fifth-Wheel Hitch and to the rear wall of the vehicle. In plain view of an operator.

What is the Forest River Customer Service Phone Number? (574)
296-7700

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Cardinal/Wildcat (15)
3603 South Nappanee St.
Elkhart, IN 46517

How Remedy Component Differs from Recalled Component : Affected Component – Structure
Replacement Component – Warning Decal

Warning Label will be applied to the Turning Point Fifth-Wheel Hitch and the rear wall of the vehicle. In plain view of an operator.

Identify How/When Recall Condition was Corrected in Production : All affected vehicles are on ship hold until the Warning Label can be applied to the Turning Point Fifth-Wheel Hitch and the rear wall of the vehicle. In plain view of an operator.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 22, 2024 - MAY 22, 2024

Planned Owner Notification Date : MAY 22, 2024 - MAY 22, 2024

* NR - Not Reported