

Part 573 Safety Recall Report

24V-263

Manufacturer Name : Keystone RV Company

Submission Date : APR 11, 2024

NHTSA Recall No. : 24V-263

Manufacturer Recall No. : 24-453



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 214

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Keystone Retreat

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models in this population may not have the proper clearance between the axle and the frame.

Retreat unit count 62

Production Dates : AUG 29, 2023 - JAN 10, 2024

VIN Range 1 : Begin : 4YDTHRU28RW260157 End : 4YDTHRU28RW260220 ☒ Not sequential

Vehicle 2 : 2024-2024 Keystone Residence 40CLDL, 401CLDL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models in this recall population may not have the proper clearance between the axle and the frame.

Residence unit count 58

Production Dates : JUN 14, 2023 - JAN 19, 2024

VIN Range 1 : Begin : 4YDTREU27RW160184 End : 4YDTREU27RW160243 ☒ Not sequential

Vehicle 3 : 2024-2024 Dutchmen Aspen Trail 421LOFT
Vehicle Type : TRAILERS
Body Style :
Power Train : NR

Descriptive Information : Models in this recall population may not have the proper clearance between the axle and the frame.
Aspen Trail units 31

Production Dates : SEP 06, 2023 - JAN 09, 2024
VIN Range 1 : Begin : 4YDTATV28R8921352 End : 4YDTATV28R8922114 ☒ Not sequential

Vehicle 4 : 2024-2024 CrossRoads Hampton 390PVL
Vehicle Type : TRAILERS
Body Style :
Power Train : NR

Descriptive Information : Models in this recall population may not have the proper clearance between the axle and the frame.
Hampton unit count 63

Production Dates : SEP 07, 2023 - MAR 11, 2024
VIN Range 1 : Begin : 4YDTHPU26R9330063 End : 4YDTHPU26R9330343 ☒ Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population may not have the proper clearance between the axle and the frame.
FMVSS 1 : NR
FMVSS 2 : NR
Description of the Safety Risk : Under certain conditions during travel, the axle may come in contact with the frame leading to an increased risk of vehicle crash.
Description of the Cause : The wrong equalizer part was used.
Identification of Any Warning that can Occur : The axle could show a mark if it comes in contact with the frame.

Involved Components :

Component Name 1 : equalizer for axle
Component Description : equalizer only-bushed-Dexter
Component Part Number : 326341

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/15/2024 – Report was made that there was not enough clearance between the axle and the frame. No claims at this time just reported.

3/18/2024 – Investigation opened. All affected units were put on hold and yard was inspected. All units were fixed.

3/18/2024– Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

4/9/2024 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the shorter equalizer with the correct larger equalizer. Manufacturer Reimbursement Plan on file as of 10/11/2022. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The equalizer only-bushed-Dexter part # 326341 is 2 inches smaller than the correct equalizer.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAY 31, 2024 - MAY 31, 2024

Planned Owner Notification Date : MAY 31, 2024 - MAY 31, 2024

* NR - Not Reported