

Part 573 Safety Recall Report

24V-261

Manufacturer Name : Autocar, LLC**Submission Date :** APR 11, 2024**NHTSA Recall No. :** 24V-261**Manufacturer Recall No. :** DC-2403**Manufacturer Information :****Manufacturer Name :** Autocar, LLC**Address :** 551 S WASHINGTON STREET
HAGERSTOWN IN 47346**Company phone :** 7654895499**Population :****Number of potentially involved :** 41**Estimated percentage with defect :** 7 %**Vehicle Information :****Vehicle 1 :** 2022-2023 Autocar DC (Legend)**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** All DC models manufactured with the suspect Galfab hoists are included.**Production Dates :** JUN 16, 2021 - OCT 20, 2023**VIN Range 1 : Begin :** 5VCCCLEJ2NC236911 **End :** 5VCCCLEJ0PC246579 ☒ Not sequential**Description of Defect :****Description of the Defect :** The upper hoist cylinder mounting pin may fail.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** If the upper hoist cylinder mounting pin fails while the hoist is in a raised position, the hoist could fall, increasing the risk of personal injury. If the hoist cylinder becomes disconnected from the vehicle it could increase the risk of a crash.**Description of the Cause :** Based on Autocar's current analysis, the upper hoist cylinder mounting pin configuration and material specification does not support the working loads.**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name 1 : Galfab Main Frame Assembly

Component Description : Galfab Hoist Main Frame Assembly

Component Part Number : MA7452

Component Name 2 : Galfab Main Frame Assembly

Component Description : Galfab Hoist Main Frame Assembly

Component Part Number : MA7455

Supplier Identification :

Component Manufacturer

Name : Galfab

Address : 612 W 11th Street
Winamac Indiana 46996

Country : United States

Chronology :

January 25, 2023, Autocar personnel reported a failed hoist cylinder pin. May 10, 2023, Autocar personnel reported a second hoist cylinder pin failure and began investigation. May 2023 through March 20, 2024, Autocar personnel inspected units in the field, identified a third hoist cylinder pin failure and rechecked all assembly processes. April 4, 2024, the investigation information was presented to Autocar's management team and out of an abundance of caution, Autocar decides to perform a voluntary safety recall for all affected units.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component :	The failed components will be repaired or replaced, and a final remedy is under development at this time.
Identify How/When Recall Condition was Corrected in Production :	The remedy is under development at this time and will be applied to production units as built.

Recall Schedule :

Description of Recall Schedule :	Dealer and owner notification will begin June 6, 2024, and end June 7, 2024.
Planned Dealer Notification Date :	JUN 06, 2024 - JUN 07, 2024
Planned Owner Notification Date :	JUN 06, 2024 - JUN 07, 2024

* NR - Not Reported