

Part 573 Safety Recall Report

24V-256

Manufacturer Name : Keystone RV Company

Submission Date : APR 09, 2024

NHTSA Recall No. : 24V-256

Manufacturer Recall No. : 24-454



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 33

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Crossroads Sunset 20SS, 253RB, 258RD, 272BH, 330SI

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Floor plans using roller shade may be affected.

Production Dates : FEB 29, 2024 - MAR 08, 2024

VIN Range 1 : Begin : 4YDTSSR21RS350744 **End :** 4YDTSSH22RS350821 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population may have a roller shade installed near the stove top instead of a mini blind.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions while using the stove top, the roller shade can touch the burner leading to an increased risk of fire.

Description of the Cause : A roller shade was installed instead of a mini blind.

Identification of Any Warning that can Occur : Roller shade installed near the stove top.

Involved Components :

Component Name 1 : shade -roller

Component Description : Shade- Roller

Component Part Number : 717922

Component Name 2 : shade -roller

Component Description : Shade- Roller

Component Part Number : 729871

Component Name 3 : shade -roller

Component Description : Shade- Roller

Component Part Number : 717920

Component Name 4 : shade -roller

Component Description : Shade- Roller

Component Part Number : 727920

Component Name 5 : shade -roller

Component Description : Shade- Roller

Component Part Number : 717923

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/26/2024 – Report was made by email that the wrong shade was installed.

3/27/2024 – Investigation opened. All affected units were put on hold and yard was inspected and all units on the yard were fixed.

4/2/2024 - There are no claims reported on this issue at this time.

4/3/2024 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the roller shade and replace it with the correct mini blind Manufacturer Reimbursement Plan on file as of 10/11/2022. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The Roller shades part numbers 717922, 729871, 717920, 727920, 717923 are incorrect. The correct component is a mini blind part numbers 172542, 662772, 638913, 625931, 601366

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAY 23, 2024 - MAY 23, 2024

Planned Owner Notification Date : MAY 23, 2024 - MAY 23, 2024

* NR - Not Reported