OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-254

Manufacturer Name: Forest River, Inc.
Submission Date: APR 05, 2024
NHTSA Recall No.: 24V-254
Manufacturer Recall No.: 203-1757



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 1,552

Address: 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030 Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2024-2024 Forest River Inc. Aurora Travel Trailers

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: The scope was determined by a personnel change, to current date.

 2024
 AURORA
 BART15RBX
 8

 2024
 AURORA
 BART15RDX
 87

 2024
 AURORA
 BART16BHX
 260

 2024
 AURORA
 BART16RBX
 148

 2024
 AURORA
 BART180BHS
 10

 2024
 AURORA
 BART18BHS
 49

Grand Total 562

Production Dates: JUN 16, 2023 - MAR 29, 2024

VIN Range 1 : Begin : NR End : NR Not sequential

Not sequential

Vehicle 2: 2024-2024 Forest River Inc. Coachmen Catalina Travel Trailers

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: The scope was determined by a personnel change, to current date.

2024 CATALINA BCAT154RBX 139 2024 CATALINA BCAT154RDX 59 2024 CATALINA BCAT164BH 14 2024 CATALINA BCAT164BHX 498 2024 CATALINA BCAT164RB 2024 CATALINA BCAT164RBX 58 2024 CATALINA BCAT184BHS 121 2024 CATALINA BCAT184RBS 26 2024 CATALINA BCAT184RBS-W 1 2024 CATALINA **BCAT192BHS** 58 2024 CATALINA BCAT192FQS 14

Grand Total 990

Production Dates: JUN 16, 2023 - MAR 29, 2024

VIN Range 1 : Begin : NR End : NR

Description of Defect:

Description of the Defect: The distribution panel is connected to the constant "12V HOT" side of the

30AMP mini breaker, which is wired directly to the battery.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The distribution panel wire may be unprotected from the battery. This

condition may lead to a fire and property damage.

Description of the Cause: Manufacturing Error.

Identification of Any Warning None

that can Occur:

Involved Components:

Component Name 1: Wiring
Component Description: Wiring
Component Part Number: N/A

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

On March 26, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified that earlier in the day during a routine Corporate Standards Audit, it was discovered that the manufacturing plant was wiring the charge line from the battery to the distribution panel in production. OCC opened a research item.

On April 1, 2024, the manufacturing plant inspected their holding yard and found additional vehicles improperly wired.

On April 5, 2024, Forest Rivers Corporate Recall Committee voted to recall. A Stop Sale will be issued immediately following the filing of this recall.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The distribution panel wire will be moved to the breaker side (protected) of the mini-breaker.

> What is the Forest River Customer Service Phone Number? (574) 825-4995

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Catalina & Aurora Forest River, Inc.

Attn: WARRANTY MANAGER

PO Box 30

Middlebury, IN 46540

How Remedy Component Differs Affected Component - Wiring

from Recalled Component:

The wire will now be routed to the breaker side (protected) of the mini-

breaker.

Identify How/When Recall Condition The week of April 1, 2024, the manufacturing began moving the

was Corrected in Production: distribution panel wire to the breaker side (protected) of the mini-breaker.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: MAY 15, 2024 - MAY 15, 2024 Planned Owner Notification Date: MAY 15, 2024 - MAY 15, 2024

^{*} NR - Not Reported