OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 24V-243

**Manufacturer Name:** Big Tex Trailer Manufacturing, Inc.

Submission Date: MAR 29, 2024 NHTSA Recall No.: 24V-243

Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Big Tex Trailer Manufacturing, Inc.

Address: 950 I-30 East

Mt. Pleasant TX 75455

Company phone: 903-575-0300

## **Population:**

Number of potentially involved: 112 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2024-2024 Big Tex 25GN, 25PH, 3XGN, 3XPH

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: The recall population was determined based on production and defect information

provided by Lippert. Big Tex isolated the affected models within the timeframe

identified by Lippert.

Production Dates: DEC 08, 2023 - FEB 20, 2024

### **Description of Defect:**

Description of the Defect: According to Lippert a substitute oil seal from a different vendor was

improperly installed.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: According to Lippert under certain conditions during travel, the improperly

installed seal may allow the oil to leak leading to an increased risk of vehicle

crash.

Description of the Cause: According to Lippert a substitute oil seal from a different vendor was

improperly installed.

Identification of Any Warning According to Lippert visible oil leakage on the wheel.

that can Occur:

## **Involved Components:**

Component Name 1: Hub Oil Seal
Component Description: Hub Oil Seal
Component Part Number: 276712

## **Supplier Identification:**

## **Component Manufacturer**

Name: Lippert

Address: 52567 Independence Ct

Elkhart Indiana 46514

**Country: United States** 

### **Chronology:**

03.22.2024 Lippert notified Big Tex Trailers of equipment recall 24E-021 03.29.2024 Big Tex reviewed documentation provided by Lippert and determined a safety defect existed and filed this report.

#### **Description of Remedy:**

Description of Remedy Program : The remedy is to inspect the seal orientation and replace as needed.

How Remedy Component Differs According to Lippert newly supplied axles are properly assembled.

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

## **Recall Schedule:**

Description of Recall Schedule: NR

Planned Dealer Notification Date : APR 26, 2024 - APR 26, 2024 Planned Owner Notification Date : MAY 24, 2024 - MAY 24, 2024

<sup>\*</sup> NR - Not Reported