

# Part 573 Safety Recall Report

## 24V-243

**Manufacturer Name :** Big Tex Trailer Manufacturing, Inc.**Submission Date :** APR 05, 2024**NHTSA Recall No. :** 24V-243**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Big Tex Trailer Manufacturing, Inc.

Number of potentially involved : 112

Address : 950 I-30 East

Estimated percentage with defect : 100 %

Mt. Pleasant TX 75455

Company phone : 903-575-0300

**Vehicle Information :**

Vehicle 1 : 2024-2024 Big Tex 25GN, 25PH, 3XGN, 3XPH

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** The recall population was determined based on production and defect information provided by Lippert. Big Tex isolated the affected models within the timeframe identified by Lippert.

Production Dates : DEC 08, 2023 - FEB 20, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

**Description of the Defect :** According to Lippert a substitute oil seal from a different vendor was improperly installed.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** According to Lippert under certain conditions during travel, the improperly installed seal may allow the oil to leak leading to an increased risk of vehicle crash.

**Description of the Cause :** According to Lippert a substitute oil seal from a different vendor was improperly installed.

**Identification of Any Warning that can Occur :** According to Lippert visible oil leakage on the wheel.

**Involved Components :**

Component Name 1 : Hub Oil Seal

Component Description : Hub Oil Seal

Component Part Number : 276712

Supplier Identification :

Component Manufacturer

Name : Lippert

Address : 52567 Independence Ct  
Elkhart Indiana 46514

Country : United States

Chronology :

03.22.2024 Lippert notified Big Tex Trailers of equipment recall 24E-021  
03.29.2024 Big Tex reviewed documentation provided by Lippert and determined a safety defect existed and filed this report.  
03.29.2024 Zero warranty claims, field or service reports, injuries or deaths have been reported to Big Tex.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the seal orientation and replace as needed. Big Tex will reimburse customer costs for inspecting and replacing, if necessary, the oil seal(s).

How Remedy Component Differs from Recalled Component : According to Lippert newly supplied axles are properly assembled.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : APR 26, 2024 - APR 26, 2024

Planned Owner Notification Date : MAY 24, 2024 - MAY 24, 2024

\* NR - Not Reported