

# Part 573 Safety Recall Report

## 24V-210

**Manufacturer Name :** Cruiser RV**Submission Date :** MAR 19, 2024**NHTSA Recall No. :** 24V-210**Manufacturer Recall No. :** TBD**Manufacturer Information :****Manufacturer Name :** Cruiser RV**Address :** 7805 North State Road 9  
PO Box 130 Howe IN 46746**Company phone :** 866-277-5630**Population :****Number of potentially involved :** 136**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2023-2024 Cruiser Avenir**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The Federal certification tire placard does not list the correct tire size and PSI.**Production Dates :** FEB 27, 2023 - FEB 27, 2024**VIN Range 1 : Begin :** 5RXKB3220P1524401 **End :** 5RXKB2924R1535260 ☒ Not sequential**Description of Noncompliance :****Description of the Noncompliance :** Tire placards do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 120, Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars.**FMVSS 1 :** 120 - Wheels and rims- other than passenger cars**FMVSS 2 :** NR**Description of the Safety Risk :** The owner would not know the correct tire for replacement or the correct tire inflation if the need arose. This could lead to the incorrect tire and or rim being substituted and tire overinflation. This could lead to an increased chance of towing issues and a crash or personal injury.**Description of the Cause :** The tire placards were printed with incorrect tire size and inflation on the placard. All placards stated max PSI values of 80 PSI. The correct PSI was 50 or 65 depending on tire sizing.

Identification of Any Warning that can Occur : if the tires are overinflated you could see excessive tire wear and temperatures.

Involved Components :

Component Name 1 : Federal Certification Labels

Component Description : Federal VIN tag and Tire Placard

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2-28-24 Quality inspection noted an error on the tire placard. 3-9-24 All yard units have been corrected.  
3-11-24 The IT department finalized the correction in the system and determined the root cause. 3-15-24  
Finalized scope. 3-15-24.

Description of Remedy :

Description of Remedy Program : The manufacturer will send out replacement certification labels. This will be corrected at no expense to the owner. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs : The correct tire size and tire PSI listed will be corrected on the new tire placard.

from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : We corrected the tire sizing and PSI in the system so the VIN tags and tire placard will print properly.

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : MAY 15, 2024 - MAY 15, 2024

Planned Owner Notification Date : MAY 15, 2024 - MAY 15, 2024

\* NR - Not Reported