

Part 573 Safety Recall Report

24V-202

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 15, 2024

NHTSA Recall No. : 24V-202

Manufacturer Recall No. : 55-1751



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 43

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Forest River Inc. Dynamax Isata Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All models since inception may have the loose nut on the 12V Main Disconnect.

2023 ISC24FWSFXMISATA 1

2024 ISC24FWSFXMISATA 42

Grand Total 43

Production Dates : JUN 24, 2022 -FEB 28, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The nut on the backside of the Main 12V Disconnect may have been inconsistently tightened. If the nut is loose on the stud of the disconnect, the wires may arc and overheat.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the nut is loose on the stud of the disconnect, the wires may arc and overheat. This condition may lead to a fire and property damage.

Description of the Cause : Manufacturing Error

Identification of Any Warning that can Occur : An operator may experience intermittent 12V power loss within the living quarters of the coach.

Involved Components :

Component Name 1 : Main 12V Disconnect

Component Description : Main 12V Disconnect - Not a component failure, this is an installation issue

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 12, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant of a concern they discovered with the 12V Main Disconnect Switch nut potentially being loose in certain applications. OCC opened a research item.

On March 15, 2024, Forest River's Corporate Recall Committee voted to recall. A Stop Sale Notice will be issued immediately following the filing of this recall.

Description of Remedy :

Description of Remedy Program :	Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center must perform the remedy. The nut on the stud of the disconnect will be tightened. What is the Forest River Customer Service Phone Number? (574) 264-3474 If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address: Dynamax Forest River, Inc. Attn: WARRANTY MANAGER 2745 Northland Dr. Elkhart, IN 46514
How Remedy Component Differs from Recalled Component :	Affected Component – Main 12V Disconnect Replacement Component - N/A The nut on the stud for the disconnect will now be tightened properly.
Identify How/When Recall Condition was Corrected in Production :	The week of March 13, 2024, the manufacturing plant inspected their yard and remedied any vehicle that had a 12V Main Disconnect which had a loose nut.

Recall Schedule :

Description of Recall Schedule :	Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date :	APR 24, 2024 - APR 24, 2024
Planned Owner Notification Date :	APR 24, 2024 - APR 24, 2024

* NR - Not Reported