

# Part 573 Safety Recall Report

# 24V-197

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** FEB 04, 2025**NHTSA Recall No. :** 24V-197**Manufacturer Recall No. :** 21B**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 12,375

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2021-2022 Ram ProMaster

Vehicle Type :

Body Style : VAN

Power Train : NR

**Descriptive Information :** Some 2021-2022 MY Ram ProMaster vans may have left taillamps/turn signal lamps that stop working due to a poor connection in a wire harness.

The suspect period began on February 21, 2021, when improper wire harnesses installation began in vehicle upfit production, and ended on April 28, 2022, when proper wire harnesses installation began in vehicle upfit production. Supplier and vehicle production records were used to identify the suspect period.

Similar vehicles not included in the recall were built before or after the suspect period or did not have improper wire harness installation.

Production Dates : FEB 21, 2021 - APR 28, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard ("FMVSS") 108 Table I-a requires Turn Signal Lamps to "Flash when the turn signal flasher is actuated ..." and the Taillamps be "Must be activated when the headlamps are activated." Suspect vehicles may not have functioning taillamps/turn signal lamps.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

**Description of the Safety Risk :** If the vehicle has left taillamps/turn signal lamps that are not working, it may reduce the vehicles visibility to other drivers, which can cause a crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None prior to failure. However, the left front lamp and instrument cluster signal will flash at a rapid pace indicating a non-functioning lamp condition.

## Involved Components :

Component Name 1 : Wire Harness

Component Description : Wire Harness

Component Part Number : Utilimaster Pt # 16518394

## Supplier Identification :

### Component Manufacturer

Name : The Shyft Group

Address : 41280 Bridge St

Novi Michigan 48375

Country : United States

## Chronology :

- On March 30, 2022, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue related to taillamp/turn signal lamp failures on some FCA US vehicles.
- From April 2022, through January 2024, FCA US TSRC conducted an analysis of taillamp/turn signal lamp failure patterns and vehicle history and determined that the affected vehicles may have been built with a wire harness with incomplete crimping.
- On February 21, 2024, the FCA US TSRC organization recognized a vehicle build issue existed on certain vehicles related to an improper wire harness installation that can lead to the left taillamp/turn signal lamp becoming inoperative, potentially resulting in a noncompliance with FMVSS No. 108.
- On March 07, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to inspect the harness and signal light functionality and replace the harness as necessary.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an upfit component assembly issue where the supplier echo backup alarm harness installation could result in the left turn signal and flashers to stop working. The remedy will be to inspect the harness and signal light functionality and replace the harness as necessary.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*02/04/2025: FCA US sent Interim Letters to known customers beginning 05/09/2024. Owners will be notified of Final remedy on or about 02/20/2025.

\*\*03/14/2024: FCA US will notify dealers and begin notifying owners on or about 05/03/2024.

Planned Dealer Notification Date : MAY 03, 2024 - MAY 03, 2024

Planned Owner Notification Date : MAY 03, 2024 - MAY 03, 2024

\* NR - Not Reported