

Part 573 Safety Recall Report

24V-186

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 08, 2024**NHTSA Recall No. :** 24V-186**Manufacturer Recall No. :** 215-1747**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 50

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Forest River Inc. Coachmen Prism PRC24MB Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Since the inception of both models, both models received a FED Tag that was erroneously printed with an inaccurate count of seat belts.

2023 PRISM PRC24MB 16

2024 PRISM PRC24MB 34

Grand Total 50

Production Dates : JAN 09, 2023 - FEB 22, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The FED Tag may indicate a lower count of seat belts than what is installed in the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An incorrect Cargo Carrying Capacity may lead to an operator overloading the vehicle, which may lead to a crash.

Description of the Cause : An engineering clerical error.

Identification of Any Warning : None
that can Occur :**Involved Components :**

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 4, 2024, the manufacturing plant discovered that manufacturing records indicate that there is four seat belts in the vehicle(s), whereas the Federal Placard indicates only two seated positions.

On March 5, 2024, the manufacturing plant and Forest River's Office of Corporate Compliance ("OCC") met to review the data. OCC opened a research item.

On March 8, 2024, Forest River's Corporate Recall Committee voted to recall. A Stop Sale Notice will be issued immediately following the filing of this recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. Forest River will notify dealerships of this recall and will provide them with Federal Placards for all vehicles located in their stock inventory. Consumers will receive their Federal Placards via mail along with remedy instructions to install these Federal Placards. If a consumer is uncomfortable installing them, they can visit a Forest River Dealer or Service Center to have the Placard installed at no charge.

What is the Forest River Customer Service Phone Number? (574) 825-8487

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Coachmen Class C
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Affected Component – Federal Placard
Replacement Component - Federal Placard

The Federal Placard will now state 4 seat belts and have the correct Cargo Carrying Capacity (“CCC”)

Identify How/When Recall Condition was Corrected in Production : The week of March 5, 2024, the FED Tags were corrected to read the correct amount of belted positions.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 17, 2024 - APR 17, 2024

Planned Owner Notification Date : APR 17, 2024 - APR 17, 2024

* NR - Not Reported