

Part 573 Safety Recall Report

24V-179

Manufacturer Name : Prevost Car (US) Inc.**Submission Date :** MAR 06, 2024**NHTSA Recall No. :** 24V-179**Manufacturer Recall No. :** SR24-12**Manufacturer Information :**

Manufacturer Name : Prevost Car (US) Inc.

Address : 201 South Avenue
South Plainsfield NJ 07080

Company phone : 908-222-7211

Population :

Number of potentially involved : 79

Estimated percentage with defect : 31 %

Vehicle Information :

Vehicle 1 : 2024-2024 Prevost H3-45

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The population was determined based on the production period and location as it is a production issue. The subject vehicles are certain MY2024 Prevost H3-45 vehicles manufactured during the indicated production dates. The recalled products are limited to these specific vehicles since they were the only ones manufactured in the above-mentioned production period.

A total of 69 MY2024 Prevost H3-45 vehicles are affected by the recall.

Production Dates : AUG 23, 2023 - NOV 10, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2024-2024 Prevost H3-45 VIP

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The population was determined based on the production period and location as it is a production issue. The subject vehicles are certain MY2024 Prevost H3-45 VIP vehicles manufactured during the indicated production dates. The recalled products are limited to these specific vehicles since they were the only ones manufactured in the above-mentioned production period.

A total of 10 MY2024 Prevost H3-45 VIP vehicles are affected by the recall.

Production Dates : AUG 22, 2023 - NOV 16, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : On certain vehicles, the grommet protecting battery cables routed through a metallic panel may not be adequately positioned. The wiring conductor insulation could become damaged by chafing on the edges of the panel, potentially causing a short-circuit which could increase the risk of a fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A fire increases the risk of injury to vehicle occupants and persons around the vehicle. A fire may also require the evacuation of passengers in an uncontrol traffic situation, which increases the risk of injury.

Description of the Cause : During the vehicle manufacturing, the assembly instructions were not followed by Prevost when installing the battery cables.

Identification of Any Warning that can Occur : There is no warning associated with this issue.

Involved Components :

Component Name 1 : Grommet

Component Description : Grommet

Component Part Number : 504606

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

2024-01-26 Issue identified in production during an internal vehicle audit.

2024-01-26 Internal Prevost investigation was opened to identify the root cause and to determine if the issue is safety related.

2024-02-02 Internal campaign was launched to solve the issue on all vehicles in production before being

delivered.

2024-02-20 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. Decision made to raise the potential safety issue to Volvo Product Safety Committee (PSC) for review and determination.

2024-02-29 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that there was a safety-related issue and that a recall is needed.

2024-03-06 Defect Information Report submitted to authorities.

No warranty claims related to this issue. No field reports, incidents, accidents, injuries or fatalities related to this issue were reported.

Description of Remedy :

Description of Remedy Program : Prevost will inspect all subject vehicles and, if required, adequately reinstall the grommet. Letters will be sent to customers to inform them on how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. In case a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.

How Remedy Component Differs from Recalled Component : The issue concerns an inadequately installed component, and not a defective component. After the remedy, the grommet will be adequately positioned.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production on February 2, 2024, when an internal campaign was launched. All vehicles are corrected prior to delivery.

Recall Schedule :

Description of Recall Schedule : Please note that Prevost does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

Planned Dealer Notification Date : APR 19, 2024 - APR 19, 2024

Planned Owner Notification Date : APR 19, 2024 - APR 19, 2024

* NR - Not Reported