

Part 573 Safety Recall Report

24V-148

Manufacturer Name : Kia America, Inc.

Submission Date : MAY 07, 2024

NHTSA Recall No. : 24V-148

Manufacturer Recall No. : SC299



Manufacturer Information :

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road
Irvine CA 92606

Company phone : 800-333-4542

Population :

Number of potentially involved : 35,031

Estimated percentage with defect : 13 %

Vehicle Information :

Vehicle 1 : 2020-2020 Kia Telluride

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Certain 2020 model year Telluride vehicles manufactured from January 9, 2019 through November 18, 2019 (35,031 units) equipped with halogen headlamp assemblies that have not already had both headlamp assemblies replaced under warranty with the improved remedy part.

The recall population was determined by a review of vehicle supplier production and warranty claim records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : JAN 09, 2019 - NOV 18, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Over time, the high beam shield gear mechanism in each headlamp assembly can independently become damaged due to heat generated from the halogen bulb. If this occurs, the high beam(s) is no longer operable. This condition does not affect the operation of the low beams.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The loss of high beams can reduce visibility in certain areas with limited surrounding lighting, thereby increasing the risk of a crash.

Description of the Cause : Damage to the shield gear mechanism due to heat from halogen bulb.

Identification of Any Warning that can Occur : Reduced high beam visibility from either the left or right side due to an inoperable high beam.

Involved Components :

Component Name 1 : LAMP ASSY-HEAD

Component Description : Head Lamp Assembly (LH)

Component Part Number : 92101 S9000

Component Name 2 : LAMP ASSY-HEAD

Component Description : Head Lamp Assembly (RH)

Component Part Number : 92102 S9000

Supplier Identification :

Component Manufacturer

Name : SL Alabama

Address : 2481 Airport Blvd
Alexander City Alabama 35010

Country : United States

Chronology :

See attached document titled "2020MY Telluride Halogen Headlamp Assembly Chronology".

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia dealers will inspect the high beam shield gear mechanism and either apply a clip to secure the shield gear to the shaft or replace the headlamp assembly.

Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 10, 2022.

How Remedy Component Differs from Recalled Component : The remedy component contains a shield gear mechanism that is resistant to damage from heat from halogen bulb.

Identify How/When Recall Condition was Corrected in Production : Model year 2020 Telluride vehicles produced beginning 11/19/2019 are equipped with headlamps with an improved shield gear and additional venting.

Recall Schedule :

Description of Recall Schedule : [The follow-up dealer notification is scheduled to begin and end on August 14, 2024. The follow-up owner notification is scheduled to begin and end on August 16, 2024.]

Planned Dealer Notification Date : AUG 14, 2024 - AUG 14, 2024

Planned Owner Notification Date : AUG 16, 2024 - AUG 16, 2024

* NR - Not Reported