

Part 573 Safety Recall Report

24V-138

Manufacturer Name : BMW of North America, LLC**Submission Date :** FEB 23, 2024**NHTSA Recall No. :** 24V-138**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : BMW of North America, LLC

Address : P.O. Box 1227

Westwood NJ 07675-1227

Company phone : 18005257417

Population :

Number of potentially involved : 8

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 BMW X5 sDrive40i, X5 xDrive40i

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Approximately 5 vehicles were manufactured with an instrument panel that may not have been produced by the supplier according to specifications.

Basis for recall population determination:

Vehicle manufacturing information and supplier production records were reviewed to determine the number and production date range of potentially affected vehicles.

Recall component difference to non-recall component:

The instrument panel may not have been produced by the supplier according to specifications.

Production Dates : JAN 29, 2024 - JAN 29, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 BMW X7 xDrive40i

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Approximately 3 vehicles were manufactured with an instrument panel that may not have been produced by the supplier according to specifications.

Basis for recall population determination:

Vehicle manufacturing information and supplier production records were reviewed to determine the number and production date range of potentially affected vehicles.

Recall component difference to non-recall component:

The instrument panel may not have been produced by the supplier according to specifications.

Production Dates : JAN 29, 2024 - JAN 29, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The instrument panel may not have been produced by the supplier according to specifications. Specifically, the panel's resin composition may not meet specifications. As a result, the passenger air bag module insert, which contains the passenger air bag module, may not be able to be properly attached to the underside of the instrument panel. In a crash in which air bag deployment occurs, deployment of the air bag could be impaired and/or pieces of the instrument panel could separate.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If air bag deployment was impaired, the front passenger may not receive adequate restraint which could increase the risk of injury. If pieces of the instrument panel separated and contacted vehicle occupants, this could increase the risk of injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Instrument Panel

Component Description : Instrument Panel

Component Part Number : 9633581, 9633583, 9633569, 9636224, 7858922, 7858921

Supplier Identification :

Component Manufacturer

Name : Yanfeng Automotive Interior

Address : 101 International Blvd.

Fountain Inn South Carolina 29644

Country : United States

Chronology :

On January 27, 2024, during supplier production, an instrument panel was noticed in which the surface did not appear to meet quality standards. A second panel, with similar characteristics, was also noticed. A containment action at the supplier was implemented. An engineering investigation was initiated.

Reviews of the supplier production process were conducted. It was suggested that the resin composition used in the production of the panel be checked. Based upon results of ash testing, it was found that the panel's resin mixture did not meet specifications during a specific production period. Further reviews, of supply chain logistics, and vehicle production / build configurations, were performed.

In early February, a vehicle stop ship at a vehicle assembly plant, and a corresponding dealer hold, were issued.

On February 15, 2024, BMW decided to conduct a voluntary safety recall.

BMW is not aware of any customer complaints, concerns, and/or instances, dealer field reports, or warranty claims that relate, or may relate, to the issue identified in this report.

BMW has not received any reports, nor is BMW otherwise aware, of any incidents, accidents or injuries that relate, or may relate, to the issue identified in this report.

Description of Remedy :

Description of Remedy Program : The instrument panel will be replaced.

Owners will be notified by First Class mail advising them of the recall and to schedule an appointment with an authorized BMW center to have the remedy performed for free. If this condition were to occur to a potentially affected vehicle prior to this recall, the remedy would be covered by the BMW New Vehicle Limited Warranty program. Therefore, reimbursement for a pre-notification remedy re Part 573.13 and Part 577.11 is not necessary.

How Remedy Component Differs from Recalled Component : Recall component: Instrument Panel – part number: 9633581, 9633583, 9633569, 9636224, 7858922, 7858921

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealer notification is expected to begin and end on February 23, 2024.

Owner notification is expected to begin and end on April 16, 2024.

Planned Dealer Notification Date : FEB 23, 2024 - FEB 23, 2024

Planned Owner Notification Date : APR 16, 2024 - APR 16, 2024

* NR - Not Reported