

Part 573 Safety Recall Report

24V-134

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** FEB 22, 2024**NHTSA Recall No. :** 24V-134**Manufacturer Recall No. :** H475**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 2,015

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2021-2024 JAGUAR I-PACE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2021-2024MY Jaguar I-PACE vehicles built at the Graz Vehicle Assembly Plant from March 9, 2020 - December 15, 2023. 2,015 vehicles in the United States and Federalized Territories. The basis for the recall population is the start of 2021MY, where the electrical load profile setting were altered at 2021MY, but the Car Configuration File (CCF) setting for turn signal/direction indicator failure was not updated at the time of change, this was cut off in production by change to the CCF settings at VIN SADHA2A15R1635438.

Production Dates : MAR 09, 2020 - DEC 15, 2023

VIN Range 1 : Begin : SADHW2S10M1601965 End : SADHW2S14R1635429 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : A concern has been identified on certain 2021MY to 2024MY Jaguar I-PACE vehicles where the electrical loads should make the double speed tick-tock and tell-tale flash at double rate, in an electrical failed state, the double speed will not operate, the tell-tale and tick tock will flash at normal rate.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Absence of warning of electrical failure of the rear turn signal/direction indicator, may result in the driver being unaware of a failure. If the driver is unaware of a failure, this may result in the vehicle being operated with a failed turn signal/direction indicator, the turn signal/direction indicator not being seen by following vehicles and, therefore, increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Car Configuration File (CCF)

Component Description : Car Configuration File (CCF)

Component Part Number : R9D3-1A324-AC

Supplier Identification :

Component Manufacturer

Name : Jaguar Land Rover Limited

Address : Abbey Road

Whitley, Coventry Foreign States CV3 4LF

Country : United Kingdom

Chronology :

A Product Safety and Compliance Committee (PSCC) investigation was opened on 03 January 2024 following a report of a concern with incorrectly functioning turn signal/direction indicator failed state operation. The PSCC requested an engineering team to fully define the scope of this issue. They reported their initial findings to the PSCC on 24 January 2024.

On 13 February 2024, the PSCC discussed the scope along with exposure and vehicle disposition. Based on the feedback provided, the PSCC progressed the issue to the Recall Determination Committee (RDC) for review.

The RDC reviewed the issue on 20 February 2024 and concluded that the issue represented a compliance defect and requested that a safety recall be launched to remedy the affected vehicles.

Description of Remedy :

Description of Remedy Program : Vehicles will have a software update to modify their Car Configuration File (CCF). There will be no charge to the owners for this repair. Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on March 7, 2024. Distribution of owner notification letters will occur on or before April 12, 2024.

Planned Dealer Notification Date : MAR 07, 2024 - MAR 07, 2024

Planned Owner Notification Date : APR 12, 2024 - APR 12, 2024

* NR - Not Reported