

# Part 573 Safety Recall Report

## 24V-126

**Manufacturer Name :** Spencer Manufacturing, Inc.**Submission Date :** FEB 21, 2024**NHTSA Recall No. :** 24V-126**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :****Manufacturer Name :** Spencer Manufacturing, Inc.**Number of potentially involved :** 8**Address :** 165 Veterans Blvd**Estimated percentage with defect :** 100 %

South Haven MI 49090

**Company phone :** 269-637-8721**Vehicle Information :****Vehicle 1 :** 2020-2020 Spencer Pumper**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** OTHER**Power Train :** DIESEL

**Descriptive Information :** Weldon notified Spencer of the recall on 11/27/23, however, the correct person was not notified. It was not until NHTSA reached out regarding this recall that we began to dive into this. Unfortunately, we had some issues getting logged into our account due to an issue with login.gov. This has now been resolved and we are filing our recall information. There were a total of eight vehicles that were affected by this recall. Seven out of the eight were to one customer so it made the notification process fairly easy. Weldon notified all of our affected customers with owner's letters on 1/24/24. We have not received any complaints or warranty claims from our customers.

**Production Dates :** DEC 19, 2019 - NOV 30, 2020**VIN Range 1 : Begin :**

NR

**End :** NR☐ Not sequential**Description of Defect :****Description of the Defect :** Describe the defect or noncompliance:

The short circuit protection may not function properly. In the case of a short circuit in the wiring or the connected load, overheating of the wiring or the load may occur, and depending on how the product is installed in the vehicle.

**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** This could increase the risk of a vehicle fire.**Description of the Cause :** NR

**Identification of Any Warning** NR  
that can Occur :

### Involved Components :

Component Name 1 : V-MUX 8 x 16 Input / Output Node

Component Description : Node

Component Part Number : 6030-2000-00

### Supplier Identification :

#### Component Manufacturer

Name : Weldon

Address : 607 NW 27th Avenue  
Ocala Florida 34475

Country : United States

### Chronology :

This was not provided to us by Weldon.

### Description of Remedy :

Description of Remedy Program : All the affected nodes installed can be updated with one connection to the V-MUX network, without accessing the individual nodes. The design files and functionality are not affected. A Weldon service app and the downloader kit is utilized to make the firmware update. This update is estimated to take 5 minutes and can be completed when the vehicle is in PM without other changes. Weldon will provide the update application to fleet owners and authorized service centers to install the firmware update along with instructions.

How Remedy Component Differs from Recalled Component : An update to the firmware eliminates the defect.

Identify How/When Recall Condition was Corrected in Production : Once the defect was discovered, Weldon addressed the issue in production.

### Recall Schedule :

Description of Recall Schedule : All affected customers have already been notified.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported