

Part 573 Safety Recall Report

24V-119

Manufacturer Name : Keystone RV Company

Submission Date : FEB 19, 2024

NHTSA Recall No. : 24V-119

Manufacturer Recall No. : 24-451



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 1,978

Estimated percentage with defect : 25 %

Vehicle Information :

Vehicle 1 : 2024-2024 Keystone Hideout 175BH, 177RD, 178RB, 179RB, 181BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Models with propane cylinder holder
Hideout 923 units

Production Dates : OCT 03, 2023 - JAN 26, 2024

VIN Range 1 : Begin : 4YDTH1G10RW240750 End : 4YDTH1G17RW242401 ☒ Not sequential

Vehicle 2 : 2024-2024 Keystone Springdale 1700FQ, 1760FQ, 1800BH, 1810BH, 1860SS, 2010BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Models with propane cylinder holder
Springdale unit count 1055

Production Dates : SEP 19, 2023 - JAN 31, 2024

VIN Range 1 : Begin : 4YDTSGG11RW100517 End : 4YDTSGG1XRW102315 ☒ Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population may have been manufactured with a propane cylinder holder that may have an insufficient spot weld.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, a weld on the propane cylinder holder

Description of the Safety Risk : could fail allowing the propane cylinder to become unsecure, leading to an increased risk of personal injury.

Description of the Cause : The propane cylinder holder could have a faulty weld on the leg.

Identification of Any Warning that can Occur : The propane cylinder holder leg can be loose.

Involved Components :

Component Name 1 : Bottle - LP - Bracket - Single - 01364-8

Component Description : Propane cylinder holder

Component Part Number : 401368

Supplier Identification :

Component Manufacturer

Name : Goshen Stamping, LLC

Address : 1025 S 10th St.

Goshen Indiana 46526

Country : United States

Chronology :

12/27/2023 – Report was made that propane cylinder holder legs were coming apart.

1/31/2024 – Investigation opened. The affected Plant was put on hold and Yard was inspected.

2/14/2024 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

2/16/2024 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the propane cylinder holder. Manufacturer Reimbursement Plan on file as of 10/11/2022. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component :	The propane cylinder holder Part 401368 will be replaced.
Identify How/When Recall Condition was Corrected in Production :	Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule :	Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date :	APR 07, 2024 - APR 07, 2024
Planned Owner Notification Date :	APR 07, 2024 - APR 07, 2024

* NR - Not Reported