

Part 573 Safety Recall Report

24V-103

Manufacturer Name : Forest River, Inc.**Submission Date :** FEB 12, 2024**NHTSA Recall No. :** 24V-103**Manufacturer Recall No. :** 68-1736**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 6,966

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2024 Forest River Inc. Georgetown Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by reviewing model year of the VOQs received, which led to a review of warranty claims of the LPG tank "L" Bracket. This information indicated the first claim was for a unit manufactured in March of 2019.

See Attached Spreadsheet for Model and Quantity

Production Dates : NOV 16, 2017 - DEC 14, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2024 Forest River Inc. FR3 Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by reviewing model year of the VOQs received, which led to a review of warranty claims of the LPG tank "L" Bracket. This information indicated the first claim was for a unit manufactured in March of 2019.

See Attached Spreadsheet for Model and Quantity

Production Dates : NOV 16, 2017 - DEC 14, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The two mounting ("L") brackets which the LPG tank is bolted to may fracture within the radius bend, and it is possible there is a lack of weld connecting the L Bracket to the chassis.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a mounting bracket fails, this condition may lead to dislodging and damaging of the LPG tank, which may lead to a fire.

Description of the Cause : Vendor Manufacturing Defect

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : L Bracket

Component Description : L Bracket - for the LPG Tank

Component Part Number : FR209-643

Supplier Identification :

Component Manufacturer

Name : MORryde International

Address : 1966 Sterling Avenue
Elkhart Indiana 46516

Country : United States

Chronology :

February 7, 2024, Forest Rivers Office of Corporate Compliance ("OCC") received multiple Vehicle Owner Questionnaires ("VOQ") from NHTSA's Office of Defects Investigations ("ODI"). This led Forest River to review warranty claims and complaints of the "L Bracket" used to mount the LPG Tank. OCC did not detect any trends in warranty claims or complaints, however the committee agreed that the nature of the safety concern related to the possible LPG Tank detachment was in line with ODI's concerns.

February 9, 2024, OCC presented the information to the Corporate Recall Committee, and it was voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The brackets' welds and bend will be inspected and replaced, if necessary, with reinforced brackets.

What is the Forest River Customer Service Phone Number? (574)
206-7600

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Georgetown & FR3
Forest River, Inc.
Attn: WARRANTY MANAGER
55135 CR 1
Elkhart, IN 46514

How Remedy Component Differs from Recalled Component : Affected Component - "L Bracket" - for the LPG Tank:
Part Number - 112088

Replacement Component - "L Bracket" With Reinforcement - for the LPG Tank:
Part Number - 070-230035

According to MORryde, the reinforced bracket drawing was received by MORryde on November 28, 2023.
According to MORryde, upfitted vehicles manufactured on/after December 11, 2023, received the reinforced bracket.

MORryde International - (574) 293-1581
1966 Sterling Avenue
Elkhart, Indiana 46516

Identify How/When Recall Condition was Corrected in Production : Due to number of complaints documented in VOQs received from ODI, while Forest River believes that the current bracket is sufficient to carry the load of the LPG Tank when properly manufactured and welded, On December 11, 2023, Forest River decided to add reinforcement to the LPG Tank bracket including additional weldment points.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 23, 2024 - MAR 23, 2024

Planned Owner Notification Date : MAR 23, 2024 - MAR 23, 2024

* NR - Not Reported