OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-098

Manufacturer Name: Vermeer Manufacturing Company

Submission Date: FEB 23, 2024 NHTSA Recall No.: 24V-098 Manufacturer Recall No.: IK4524



Manufacturer Information:

Manufacturer Name: Vermeer Manufacturing Company

Address: 1210 VERMEER ROAD EAST

PO BOX 200 PELLA IA 50219-0200

Company phone: 641-628-3141

Population:

Number of potentially involved : 17 Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2016-2021 Vermeer BC1800XL

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: Using various manufacturing documents and drawings, as well as personnel records,

research was conducted to determine the population of brush chippers equipped with surge brakes that may be affected by premature failure of the tongue weldment. This premature failure of the tongue weldment is unique to the BC1800XL machines

equipped with certain surge brake assemblies. 28 units are involved in this campaign.

Production Dates: OCT 12, 2015 - FEB 13, 2021

VIN Range 1: Begin: 1VRY151Z5G1006018 End: 1VRY151Z6M1010137 ✓ Not sequential

Description of Defect:

Description of the Defect: Under certain conditions the tongue weldment may develop cracking during

transport on a public roadway.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If cracking develops and continues to propagate, hitch could separate from

the tongue/towbar possibly resulting in loss of control of the brush chipper

and towing vehicle.

Description of the Cause: When the surge brake assembly is equipped, an unfavorable load pattern

results in areas of high stress.

Identification of Any Warning Inspection for cracks is part of routine machine maintenance and driver

that can Occur: inspection. If cracking is found, machine manuals direct repair or replacement.

Involved Components:

Component Name 1 : NR
Component Description : NR
Component Part Number : NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

May-2023: Service department received report from dealer regarding failure of tongue weldment and requested parts from dealer for analysis.

December-2023: Service department received parts from dealer for analysis.

January-2024: Service department informed product safety department about failure and initiated evaluation. Service department confirmed no previous reports on issue have been received.

- 24-January-2024: Product safety department held discussion with service department regarding corrective action after failure report.
- 2-February-2024: Product safety department met with engineering to discuss evaluation.
- 5-February-2024: Recall determination was made.

Description of Remedy:

Description of Remedy Program: Vermeer will prepare field remedy kits which will include the necessary parts and instructions to secure the trailer tongue. The newly designed surge brake tongue will be integrated into the tongue weldment instead of being bolted on. Upon installation and receipt of field remedy kit warranty claim, dealers will be reimbursed for the parts and labor. Owners will be notified of the potential safety risk and available field remedy kit by letter according to the product database records maintained by Vermeer Corporation. Vermeer Corporation pays for all parts and labor for product safety recalls regardless of whether the machine is still covered by its oneyear standard limited warranty or whether the warranty has expired. Vermeer Corporation will reimburse a retail customer/machine owner when the owner has paid for a repair prior to the product safety alert field campaign. Owner must provide proof of repair. For an owner to obtain reimbursement, owner must inquire with an authorized, independent Vermeer dealer.

from Recalled Component:

How Remedy Component Differs The remedy will mitigate high stress concentrations on tongue weldment.

was Corrected in Production: affected tongue weldment on 2/16/2021.

Identify How/When Recall Condition Recall condition was corrected in production after the last build of the

Recall Schedule:

Description of Recall Schedule: Dealer notification will begin 21-March-2024 by email with list of

affected machines in their area of responsibility. Owner notification

letters will be sent 04-April-2024 with translated letters where necessary

for their affected units.

Planned Dealer Notification Date: MAR 21, 2024 - MAR 21, 2024 Planned Owner Notification Date: APR 04, 2024 - APR 04, 2024

^{*} NR - Not Reported