

Part 573 Safety Recall Report

24V-095

Manufacturer Name : Forest River, Inc.**Submission Date :** FEB 09, 2024**NHTSA Recall No. :** 24V-095**Manufacturer Recall No. :** 210-1734**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 10

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Forest River Inc. Coachmen Concord CN321DSF Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by reviewing manufacturing records of deliveries of the air ride suspension components from the supplier, and when the supplier changed its supplier of the lower control arm bracket.

2023	CONCORD	CNC321DSF	6
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2024	CONCORD	CNC321DSF	4
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Grand Total			10
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Production Dates : MAY 11, 2023 - JAN 05, 2024

VIN Range 1 : Begin : NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The lower control arm brackets that are part of the air ride suspension kit, may fracture the welds and fail. This condition may allow the rear axle to rotate upon braking and accelerating. Further, the axle may detach from the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the lower control arm bracket(s) break, this may lead to rear axle rotation upon acceleration or braking. This condition may also allow the rear axle to detach from the vehicle. These conditions may lead to loss of vehicle control and may lead to a crash.

Description of the Cause : Vendor Manufacturing Defect

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Affected Lower Control Arm Mount

Component Description : Affected Lower Control Arm Mount

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Autoflex Suspensions

Address : 1070 Gorham St.

Thunder Bay, ON Foreign States P7B 5X5

Country : Canada

Chronology :

On January 23, 2024, the manufacturing plant was relocating a vehicle from one location to another in its holding yard (at the same manufacturing plant) when the driver noticed that the rear end wasn't behaving correctly when applying the brakes. Upon inspection, the driver and manufacturing personal found that the cause from broken lower control arms (passenger and driver side).

The week of January 29, 2024, the manufacturing plant began working with the supplier to try to identify the failure. Additionally, the warranty group researched if there were any failures in the field and found none.

On February 2, 2024, Forest River's Office of Corporate Compliance ("OCC") was asked to attend a meeting with the manufacturing plant and the supplier. OCC opened a research item into the concern.

On February 9, 2024, Forest River's Corporate Recall Committee voted to Recall. A Stop Sale Notice will be issued immediately following this recalls' filing.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The lower control arm mount will be replaced.

What is the Forest River Customer Service Phone Number? (574)
825-8602

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Coachmen Class C
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : NR
Affected Lower Control Arm Mount: TBD
Replacement Lower Control Arm Mount: TBD

Autoflex Suspensions - (807) 623-0590
1070 Gorham St.
Thunder Bay, ON P7B 5X5 - Canada"

Identify How/When Recall Condition was Corrected in Production : The week of February 5, 2024, the supplier and manufacturing plant began installing a revised lower control arm bracket to vehicles in stock and in production.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 20, 2024 - MAR 20, 2024

Planned Owner Notification Date : MAR 20, 2024 - MAR 20, 2024

* NR - Not Reported