

# Part 573 Safety Recall Report

## 24V-094

**Manufacturer Name :** Forest River, Inc.**Submission Date :** FEB 09, 2024**NHTSA Recall No. :** 24V-094**Manufacturer Recall No. :** 205-1735**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 45

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2024-2024 Forest River Inc. Coachmen Catalina Travel Trailers 313RLTSLE

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the plant switched to a new chassis supplier.

|             |          |               |    |
|-------------|----------|---------------|----|
| 2024        | CATALINA | ACAT313RLTSLE | 29 |
| Grand Total |          |               | 45 |

Production Dates : JUL 28, 2023 - DEC 14, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Aurora Travel Trailers 32RLTS

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the plant switched to a new chassis supplier.

|      |        |            |    |
|------|--------|------------|----|
| 2024 | AURORA | AART32RLTS | 16 |
|------|--------|------------|----|

Production Dates : JUL 28, 2023 - DEC 14, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The tire may contact the slide ram and/or slide head adjustment bolt.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tire contacts the slide ram or slide head adjustment bolt, it may fail. This condition may lead to loss of vehicle control, leading to a crash.

Description of the Cause : When the manufacturing plant switched from LCI chassis to NORCO chassis, due to the design of the main beams of NORCO vs. LCI, the main beams changed from 12" to 10 1/2", thus lowering the slide arm into the tread path of the drivers' rear tire.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Chassis

Component Description : Chassis

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NORCO Industries

Address : 2800 Northland Dr  
Elkhart Indiana 46514

Country : United States

Chronology :

On January 30, 2024, the manufacturing plant discovered that the slide head adjustment bolt may interfere with the tires' side wall. Additionally, it was discovered that the slide ram may also interfere with the jounce of the tire.

On February 1, 2024, the chassis supplier visited the manufacturing plant and replaced all of the slide head adjustment bolts with the appropriate length bolt.

On February 5, 2024, the manufacturing plant contacted their Corporate Standards Manager to review the concern. The Corporate Standards Manager then elevated the concern to Forest River's Office of Corporate Compliance ("OCC"). OCC opened a research item the same day.

On February 9, 2024, Forest River's Corporate Recall Committee voted to recall. A Stop Sale Notice will be

issued immediately following the filing of this recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. A shorter slide adjustment bolt and a 1 " taller AP Kit will be installed, which lifts the vehicle past the minimum clearance needed for axle jounce.

What is the Forest River Customer Service Phone Number? (574) 825-4995

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.  
Please send the service invoice to the following address:

Catalina & Aurora  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
PO BOX 30  
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : NORCO Industries - (574) 262-3400  
2800 Northland Dr  
Elkhart, IN 46514

Affected Component – Chassis

Replacement Components:  
Shorter Slide Adjustment Bolt – PN – N/A  
Shackle Kit: AP-DE-2A-04 (Terran Axle)  
Equalizer: 09030103-2A (Terran Axle)

The vehicle will now have the proper clearance between the tire and the slide adjustment bolt.

Identify How/When Recall Condition was Corrected in Production :

The week of February 1, 2024, the chassis supplier began changing slide head adjustment bolt to the appropriate length bolt. The week of February 5, 2024, the manufacturing plant received a 1" taller AP Kit to install, which lifts the vehicle past the minimum clearance needed for axle jounce.

Recall Schedule :

Description of Recall Schedule :

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date :

MAR 20, 2024 - MAR 20, 2024

Planned Owner Notification Date :

MAR 20, 2024 - MAR 20, 2024

\* NR - Not Reported