

Part 573 Safety Recall Report

24V-087

Manufacturer Name : General Motors, LLC

Submission Date : MAR 11, 2024

NHTSA Recall No. : 24V-087

Manufacturer Recall No. : N242430730



Manufacturer Information :

Population :

Manufacturer Name : General Motors, LLC

Number of potentially involved : 338

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Estimated percentage with defect : 100 %

Company phone : 586-596-1733

Vehicle Information :

Vehicle 1 : 2024-2024 Chevrolet Silverado EV

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine the affected population.

Production Dates : FEB 23, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2024 model year Chevrolet Silverado EV vehicles. An incorrect seat belt bezel installed at the second-row center seating position may damage or tear the seat belt in certain crash conditions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the second-row center seat belt tears during a crash, an occupant in that seating position may not be properly restrained, increasing the risk of injury.

Description of the Cause : An incorrect rear seat bezel was installed.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : BEZEL-R/SEAT BELT OPG

Component Description : Second-row center seat belt bezel

Component Part Number : 84034259

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On November 13, 2023, a GM engineer submitted an issue to GM's Speak Up For Safety (SUFS) program after discovering that incorrect seat belt bezels were distributed to the assembly line which installs this part on the Silverado EV. GM opened a product investigation on November 28, 2023.

GM's investigation determined that 352 Silverado EV vehicles built between February 23, 2023 and November 14, 2023 may have been built with an incorrect bezel. Sled tests with the incorrect bezel installed at the rear center seat location showed that under heavy loading (95th percentile male test dummy in a 35-mph frontal impact) bunching of the belt at the bezel opening may damage or tear the belt.

On February 1, 2024, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall. GM is not aware of any field incidents or injuries associated with this defect.

Description of Remedy :

Description of Remedy Program : Dealers will replace the second-row center seat belt bezel with the correct bezel. Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because owners would not have been aware of the issue prior to this recall.

How Remedy Component Differs from Recalled Component : The correct bezel is designed to disengage under heavy loads to prevent bunching of the seat belt.

Identify How/When Recall Condition was Corrected in Production : Containment was implemented at GM's assembly plant on November 13, 2023.

Recall Schedule :

Description of Recall Schedule : Containment was implemented at GM's assembly plant on November 13, 2023.

Planned Dealer Notification Date : FEB 08, 2024 - FEB 08, 2024

Planned Owner Notification Date : MAR 25, 2024 - MAR 25, 2024

* NR - Not Reported