

Part 573 Safety Recall Report

24V-081

Manufacturer Name : Suzuki Motor USA, LLC

Submission Date : FEB 07, 2024

NHTSA Recall No. : 24V-081

Manufacturer Recall No. : 3A02



Manufacturer Information :

Manufacturer Name : Suzuki Motor USA, LLC

Address : 3251 East Imperial Highway

Brea CA 92821-6795

Company phone : 714-996-7040

Population :

Number of potentially involved : 360

Estimated percentage with defect : 20 %

Vehicle Information :

Vehicle 1 : 2024-2024 Suzuki GSX-8R

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was determined using the earliest and latest dates that certain drive chains may have been used in production.

Production Dates : DEC 01, 2023 - DEC 11, 2023

VIN Range 1 : Begin : JS1EM13B3R7100573 **End :** JS1EM13B5R7100932 Not sequential

Description of Defect :

Description of the Defect : Some motorcycles may have been assembled with a drive chain link that was not riveted by the supplier.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a drive chain link becomes disconnected, the drive chain can come off the sprockets while the motorcycle is being operated and engine power will not be transmitted to the rear wheel. This can result in loss of control of the motorcycle, and increase the risk of a crash.

Description of the Cause : Incomplete process control.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : Drive Chain

Component Description : Chain Assy, Drive

Component Part Number : 27600-06G50-118

Supplier Identification :

Component Manufacturer

Name : RK JAPAN Co., Ltd.

Address : 668 Kabutoyama

Kumagaya Saitama Foreign States 369-0104

Country : Japan

Chronology :

January 30, 2024: Suzuki Motor Corporation (SMC) received information from the North American distributor about an incompletely riveted drive chain installed on two GSX-8R motorcycles. SMC initiated an investigation to determine the cause and extent of the situation.

February 2, 2024: The drive chain manufacturer determined that they had produced 72 drive chain assemblies with unriveted chain links. Suzuki investigated application of the affected parts onto production motorcycles.

February 7, 2024: Because some motorcycles were equipped with drive chain assemblies manufactured without proper drive chain link riveting, Suzuki decided to conduct a safety recall to repair or replace the drive chain assembly.

Description of Remedy :

Description of Remedy Program : Suzuki dealers will inspect the drive chain of affected motorcycles. For any unsold motorcycles with a drive chain link that is not riveted, Suzuki dealers will replace the non-riveted drive chain link with a drive chain joint set. For any motorcycles that have been sold to retail customers with a drive chain link that is not riveted, Suzuki dealers will replace the drive chain and the front and rear sprockets.

How Remedy Component Differs from Recalled Component : The recalled component does not have a riveted drive chain link.

Identify How/When Recall Condition was Corrected in Production : From February 6, 2024, the drive chain manufacturer has revised their quality control system to prevent recurrence of incorrectly manufactured products.

Recall Schedule :

Description of Recall Schedule : The notification schedule shown is the current estimate. Suzuki will provide notification of any schedule changes as necessary.

Planned Dealer Notification Date : FEB 14, 2024 - FEB 14, 2024

Planned Owner Notification Date : FEB 19, 2024 - FEB 19, 2024

* NR - Not Reported