

Part 573 Safety Recall Report

24V-072

Manufacturer Name : Mitsubishi Fuso Truck of America, Inc.

Submission Date : FEB 16, 2024

NHTSA Recall No. : 24V-072

Manufacturer Recall No. : C10126



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Fuso Truck of America, Inc.

Number of potentially involved : 175

Address : 2015 Center Square Road

Estimated percentage with defect : 100 %

Logan Township NJ 08085

Company phone : 4674500

Vehicle Information :

Vehicle 1 : 2024-2024 Mitsubishi Fuso FEC7K, FEC9K

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

Descriptive Information : The recall population includes all trucks currently imported into the US. All products are included in the recall. The affected products are all 2024 model year FEC7K and FEC9K Rizon trucks produced by Mitsubishi Fuso Truck and Bus Corp., Japan

Production Dates : SEP 22, 2023 - DEC 15, 2023

VIN Range 1 : Begin : JL6BBG121RK004059 **End :** JL6CCK13XRK005885 **Not sequential**

Description of Defect :

Description of the Defect : In Tokyo Japan, there is one customer making excessive key cycles during the duty cycle. They are basically driving 1km and shutting off the truck continuously throughout the day and one of the counters in the control unit is shutting down the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The vehicle could shut down on the roadway, causing a crash without warning.

Description of the Cause : The cause of the failure is currently under investigation.

Identification of Any Warning that can Occur : The state of charge gauge will fall to zero.

Involved Components :

Component Name 1 : Vehicle software

Component Description : Vehicle software

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Mitsubishi Fuso Truck and Bus Corp.

Address : 10 Ohkura-cho,

Nakahara-ku, Kawasaki-shi Kanagawa Foreign States 211-8522

Country : Japan

Chronology :

In Tokyo Japan, there is one customer making excessive key cycles during the duty cycle. They are basically driving 1km and shutting off the truck continuously throughout the day and one of the counters in the control unit is shutting down the vehicle. Investigation of the subject vehicle led MFTBC to decide that a defect exists in vehicle software

Description of Remedy :

Description of Remedy Program : The vehicle control unit and instrument panel control unit will be reprogrammed with software correcting the direct charging box sequential counter error. Dealers will be reimbursed via normal recall claim processes.

How Remedy Component Differs from Recalled Component : Recalled vehicles will have updated software reference numbers written into the ECUs. Dealers are instructed to confirm the reference numbers before reprogramming.

Identify How/When Recall Condition was Corrected in Production : The vehicle control unit and instrument panel control unit will be reprogrammed with software correcting the direct charging box sequential counter error beginning February 16, 2024.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified today. Since there are no retail owners, there will be no owner notification needed.

Planned Dealer Notification Date : FEB 16, 2024 - FEB 16, 2024

Planned Owner Notification Date : NR - NR

* NR - Not Reported