OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-066

Manufacturer Name: Forest River, Inc.
Submission Date: FEB 02, 2024
NHTSA Recall No.: 24V-066
Manufacturer Recall No.: 69-1731



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 107

Address: 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2023-2024 Forest River Inc. Salem Fifth Wheels

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: Since inception of the models, the incorrect tire size had been printed onto the

Federal Placard. Thus the scope included all models, to current date.

2023 SALEM SBF375FAM 1 2024 SALEM SBF375FAM 45

Grand total 46

Production Dates: AUG 08, 2023 - JAN 16, 2024

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2023-2024 Forest River Inc. Wildwood Fifth Wheels

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: Since inception of the models, the incorrect tire size had been printed onto the

Federal Placard. Thus the scope included all models, to current date.

2023 WILDWOOD WBF375FAM 1 2024 WILDWOOD WBF375FAM 60

Grand total 61

Production Dates: AUG 08, 2023 - JAN 16, 2024

Description of Noncompliance:

Description of the The incorrect tire size is listed on the Federal Placard.

Noncompliance:

FMVSS 1: 120 - Wheels and rims- other than passenger cars

FMVSS 2: 567 - Certification

Description of the Safety Risk: A user may mistake the listed tire with that of a lower rated capacity tire. If

this happens, this may lead to a crash.

Description of the Cause: Clerical error when initially entering the tire size to the particular models.

Identification of Any Warning No

that can Occur:

Involved Components:

Component Name 1: Federal Placard Component Description: Federal Placard

Component Part Number: N/A

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

On January 29, 2024, the manufacturing plant found that the Federal Placard was showing an incorrect tire size.

On January 30, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified and a research item was opened. It was found that the tire size listed on the placard was not a tire that is manufactured. It was also found in that a user could easily mistake the listed tire with that of a lower rated capacity tire, in the event the tire(s) needed replaced.

On February 2, 2024, Forest Rivers Corporate Recall Committee voted to recall. A Stop Sale Notice will be

issued immediately after the filing of this recall.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. Forest River will notify dealerships of this recall and will provide them with Federal Placards for all vehicles located in their stock inventory. Consumers will receive their Federal Placards via mail along with remedy instructions to install these Federal Placards. If a consumer is uncomfortable installing them, they can visit a Forest River Dealer or Service Center to have the Placard installed at no charge.

> What is the Forest River Customer Service Phone Number? (574) 534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Salem/Wildwood Forest River, Inc. Attn: WARRANTY MANAGER 1803 Century Drive

Goshen, IN 46528

How Remedy Component Differs Affected Component - Federal Placard from Recalled Component:

The Federal Placard will now have the correct tire size listed.

Identify How/When Recall Condition The week of January 30, 2024, manufacturing began installing new Federal was Corrected in Production: Placards onto the affected models still in production and in Forest River control that listed the correct tire size. The tire(s) installed on the vehicle currently are accurate and sufficient for the load rating required.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

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Planned Dealer Notification Date: MAR 13, 2024 - MAR 13, 2024 Planned Owner Notification Date: MAR 13, 2024 - MAR 13, 2024

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573