

Part 573 Safety Recall Report

24V-061

Manufacturer Name : Jayco, Inc.

Submission Date : FEB 01, 2024

NHTSA Recall No. : 24V-061

Manufacturer Recall No. : 9903602



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 148

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2020-2023 Entegra Coach Anthem, Aspire, Cornerstone, Reatta XL Class A

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. determined the population from production records.

Production Dates : NOV 21, 2019 - AUG 25, 2022

VIN Range 1 : Begin : 1JSMEACV6N14F8061 End : 1JSMEACV8P14W8050 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : According to Villa International: The pedestal can is not properly welded to the mounting plate.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : 210 - Seat belt assembly anchorages

Description of the Safety Risk : The can to mounting plate could separate resulting in an increased risk of a crash and injury.

Description of the Cause : The pedestal can is not properly welded to the mounting plate.

Identification of Any Warning that can Occur : The seat assembly would be loose.

Involved Components :

Component Name 1 : Pedestal

Component Description : Seating Pedestal

Component Part Number : 400029

Supplier Identification :

Component Manufacturer

Name : Villa International

Address : 4733 Eastland Dr.
Elkhart Indiana 46516

Country : United States

Chronology :

On January 11, 2024, Villa International sent an email to notify Jayco Compliance regarding their NHTSA recall number 24E-002 and advised that they are recalling certain seat pedestals, with part number 400029. The pedestal mounting plate may be improperly welded, which can cause the plate to separate and the seat assembly to loosen or detach. As such, these seat assemblies fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems," and number 210, "Seat belt assembly anchorages." A loose or detached seat assembly increases the risk of injury. The Villa seats affected were fabricated and delivered to Jayco from 12. 27.21 through 3.27.22. These seats were installed into Jayco Entegra, Anthem, Aspire, Cornerstone, Reatta XL vehicles.

On January 15, 2024 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On January 17, 2024 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On January 25, 2024 the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with (FMVSS) number 207, "Seating Systems," and number 210, "Seat belt assembly anchorages."

Description of Remedy :

Description of Remedy Program : Jayco Inc. dealers will inspect for a missing weld at the can base and if the weld is missing they will replace the pedestal, as necessary, free of charge. There are no warranty claims or complaints associated with this recall. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.

How Remedy Component Differs from Recalled Component : The replacement pedestal will have the proper welds.

Identify How/When Recall Condition was Corrected in Production : According to Villa International: Pedestals in production are inspected and documented after welded pedestal is completed, prior to being powder coated, after powder coating, and at final seat assembly.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date : MAR 01, 2024 - MAR 01, 2024
Planned Owner Notification Date : MAR 01, 2024 - MAR 01, 2024

* NR - Not Reported