

Part 573 Safety Recall Report

24V-055

Manufacturer Name : Jayco, Inc.**Submission Date :** JAN 31, 2024**NHTSA Recall No. :** 24V-055**Manufacturer Recall No. :** 9903601**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 98

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2023 Jayco/Entegra Coach Expanse, Expanse LI, Solstice, Solstice LI, Class B

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Carefree of Colorado provided Jayco with production dates for their recall 23E-096 which involved awnings purchased by Jayco Inc. Our Regulatory Compliance Team determined the scope from our production records.

Production Dates : AUG 31, 2022 - FEB 28, 2023

VIN Range 1 : Begin : 1JSPEBBH1P1TB8050 End : 1UJRBBH1P1CB4100

 Not sequential**Description of Defect :**

Description of the Defect : There is a potential for cracks to develop in the awning gearbox housing. In a fraction of a percent of units, a gearbox housing has been observed to show a crack that may develop into a fracture. As a result of such fracture there is a potential for release of the awning brake under certain in-use conditions which could cause the awning to extend unintentionally.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An awning extending unintentionally during transit may become a distraction or road hazard, increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Motor Assembly, Small Box, 12V DC, Left Hand

Component Description : Motor Assembly, Small Box, 12V DC, Left Hand

Component Part Number : 015933-001

Supplier Identification :

Component Manufacturer

Name : Carefree Of Colorado

Address : 2145 W 6th Avenue

Broomfield Colorado 80020

Country : United States

Chronology :

1/11/2024 Carefree of Colorado notified Jayco Compliance by email of their Awning recall 23E-096 that they filed with NHTSA regarding certain box awnings that we purchased that utilize a specific motor that may be affected by their recall 23E-096.

1/15/2024 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

1/17/2024 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.

1/25/2024 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA.

Jayco is not aware of any warranty claims or injuries related to this matter.

Description of Remedy :

Description of Remedy Program : Jayco dealers will install additional material (which Carefree refers to as a "wedge") intended to support the internal components inside the Freestyle left-handed gearbox motor housing assembly. During the inspection if the gearbox motor housing assembly is cracked the Jayco dealer will replace the complete Freestyle left-handed gearbox motor housing assembly with wedge. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. This repair will be performed at no charge. Jayco Inc. will file completion reports.

How Remedy Component Differs from Recalled Component : Additional material (which Carefree refers to as a "wedge") intended to support the internal components inside certain Freestyle left-handed gearbox motor housing will be installed.

Identify How/When Recall Condition was Corrected in Production : On November 1, 2022. Carefree issued a stop shipment and stop production order that applied to right-hand gearbox motor housing assemblies at issue in NHTSA Campaign Number 22E-094. The Company has since added the wedge as part of all right-hand and left-hand gearbox motor housing assemblies in initial production.

Recall Schedule :

Description of Recall Schedule : Jayco Inc. will notify its dealers and affected retail owners.
Planned Dealer Notification Date : FEB 29, 2024 - FEB 29, 2024
Planned Owner Notification Date : FEB 29, 2024 - FEB 29, 2024

* NR - Not Reported