

Part 573 Safety Recall Report

24V-045

Manufacturer Name : Forest River, Inc.**Submission Date :** JAN 26, 2024**NHTSA Recall No. :** 24V-045**Manufacturer Recall No. :** 120-1729**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 18

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Coachmen Clipper Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant began using the lenses.

2024 CLIPPER CWT9000ROK 7

Production Dates : NOV 09, 2023 - DEC 06, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Coachmen Viking Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant began using the lenses.

2024 VIKINGVWT9000ROK 11

Production Dates : NOV 09, 2023 - DEC 06, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The tail lamp bezel that is rated for reflectivity was not being consistently installed on the vehicles.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : An approaching vehicle from the rear may not get the proper indication of

Description of the Safety Risk : conspicuity from the suspect vehicle, which may result in a crash.
Additionally, the taillamps do not meet FMVSS 108.

Description of the Cause : Manufacture error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Bezel - Tail Lamp

Component Description : Bezel - Tail Lamp - This is an install error, not a component failure

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On January 23, 2024, during a routine Corporate Standards inspection, it was found that the tail lamp bezel that is rated for reflectivity was not being consistently installed. The same day, the manufacturing plant notified Forest River's Office of Corporate Compliance ("OCC") and a research item was opened.

On January 26, 2024, Forest Rivers Corporate Recall Committee voted to recall. A Stop Sale Notice will be issued immediately following the filing of this recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy to install the taillamp bezel.

What is the Forest River Customer Service Phone Number? (269)
467-4600

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Viking RV Centreville
Forest River, Inc.
Attn: WARRANTY MANAGER
580 West Burr Oak St.
Centreville, MI 49032

How Remedy Component Differs from Recalled Component : Affected Component - Bezel - Tail Lamp
The tail lamp bezel will now be installed by Forest Rivers manufacturing plant to achieve the reflectivity requirements of F/CMVSS 108

Identify How/When Recall Condition was Corrected in Production : During the week of January 23, 2024, the tail lamp bezel that is rated for reflectivity was installed.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 06, 2024 - MAR 06, 2024

Planned Owner Notification Date : MAR 06, 2024 - MAR 06, 2024

* NR - Not Reported