OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-033

Manufacturer Name: Nova Bus (US) Inc. **Submission Date:** MAR 12, 2024

NHTSA Recall No.: 24V-033 Manufacturer Recall No.: CR5546



Manufacturer Information:

Manufacturer Name: Nova Bus (US) Inc.

Address: 260 Banker Road

PLATTSBURGH NY 12901

Company phone: 450-472-6410

Population:

Number of potentially involved: 289 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2017-2019 Nova LFS and LFS Artic Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : DIESEL

Descriptive Information: The recall population is defined by the date range of vehicles potentially

manufactured by Nova with doors produced by Vapor, which may have non

conforming glass provided by Guardian Industries. This glass is non-conforming to

FMVSS 205 specifically S6.

Production Dates: DEC 06, 2017 - JUL 29, 2019

Vehicle 2: 2017-2019 Nova LFS and LFS Artic Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: The recall population is defined by the date range of vehicles potentially

manufactured by Nova with doors produced by Vapor, which may have non

conforming glass provided by Guardian Industries. This glass is non-conforming to

FMVSS 205 specifically S6.

Production Dates: DEC 06, 2017 - JUL 29, 2019

VIN Range 1: Begin: 4RKYL82J0J9776956 End: 4RKYS92JXK9776991 ✓ Not sequential

Description of Noncompliance:

Description of the Noncompliance: Vehicles may have been built with driver doors fabricated with windowpanes Noncompliance: that do not non-comply with the markings requirement of FMVSS 205 S6.

FMVSS 1: 205 - Glazing materials

FMVSS 2: NR

Description of the Safety Risk: In the event that the driver door windowpane is replaced with glass

glazing conforming to AS-5, rather than the required AS-2 there is a potential

reduction in driver visibility increasing the risk of a crash.

Description of the Cause: The windowpanes were marked with AS-S, when they should have been

marked as AS-2.

Identification of Any Warning There is no warning prior to occurrence.

that can Occur:

Involved Components:

Component Name 1: Door

Component Description: AV, SG, ANDZ, W, ENT, AFT, 80/20, DIAG

Component Part Number: N78324

Supplier Identification:

Component Manufacturer

Name: Guardian Industries Address: 2300 Harmon Road

Auburn Hills Michigan 48326

Country: United States

Chronology:

January 12, 2024: Nova Bus is made aware that the petition filed by Guardian Industries for inconsequential to safety related to 20E-023 was denied.

January 16, 2024: Nova Bus contacts Vapor to request assistance in tracing the material sited in 20E-023.

January 18, 2024: Product Safety Committee meets and makes determination of product non-compliance.

January 19, 2024: Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the non-compliance related to this issue.

There have been no accidents or injuries related to this defect. There have been no warranty claims.

Description of Remedy:

Description of Remedy Program: Remedy program will be to perform an inspection of the windowpanes for erroneous marking on potentially impacted vehicles. Windowpanes with erroneous markings will be corrected as outlined in Guardian Industries equipment recall 20E-023, we will either replace the windows or manually sand etch AS-2 and block out the misprinted AS number on the label on the existing window in the installed position. By blocking out the misprint AS number, it will no longer be visible. As we determine where the windows are located, we will determine which option makes more sense. All costs associated with this corrective measure will be covered by Nova Bus. Prenotification remedies will be addressed using the Nova Bus general reimbursement plan on file with NHTSA.

How Remedy Component Differs Remedied component will have the correct marking AS-2. N78324 DOOR,

from Recalled Component: AV, SG, ANDZ, W, ENT, AFT, 80/20, DIAG

Identify How/When Recall Condition The misprinted label on glass was corrected in our supplier's database and was Corrected in Production: verified to be correct 3/29/2018. Information taken from 20E-023.

Recall Schedule:

Description of Recall Schedule: Note: Nova Bus does not have a dealer network and the dates entered for

the planned dealer notification begin/end date are only to avoid NHTSA

Recall Portal error while submitting the recall report.

Owner notification will begin on or before March 19, 2024

Planned Dealer Notification Date: JAN 24, 2024 - JAN 24, 2024 Planned Owner Notification Date: MAR 19, 2024 - MAR 19, 2024

^{*} NR - Not Reported