

Part 573 Safety Recall Report

24V-025

Manufacturer Name : Kia America, Inc.**Submission Date :** JAN 18, 2024**NHTSA Recall No. :** 24V-025**Manufacturer Recall No. :** SC292**Manufacturer Information :**

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road
Irvine CA 92606

Company phone : 800-333-4542

Population :

Number of potentially involved : 101,049

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2024 Kia Sportage

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Certain 2023-2024 model year Sportage vehicles manufactured from January 12, 2022 through November 29, 2023 at Kia Georgia (40,426 units).

The recall population was determined by a review of vehicle production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : JAN 12, 2022 - NOV 29, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2024 Kia Carnival

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Certain 2022-2024 model year Carnival vehicles manufactured from January 5, 2021 through November 24, 2023 at Kia Autoland Gwangmyeong in Korea (60,623 units).

The recall population was determined by a review of vehicle production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : JAN 05, 2021 - NOV 24, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : The roof molding may become loose or detach under certain circumstances either due to interference of the roof molding retaining clip(s) with excessive roof panel sealer or due to improper installation of the roof molding during vehicle assembly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A detached roof molding can create a road hazard for other vehicles, increasing the risk of a crash.

Description of the Cause : Interference of the roof molding retaining clip(s) with excessive roof panel sealer and/or improper installation of roof molding during vehicle assembly.

Identification of Any Warning that can Occur : Visible lifting of roof molding(s) and/or noise while driving.

Involved Components :

Component Name 1 : MOULDING ASSY-ROOF

Component Description : Roof Molding Assembly

Component Part Number : Sportage: 87230-P1000 (LH) / 87240-P1000 (RH)

Component Name 2 : MOULDING ASSY-ROOF

Component Description : Roof Molding Assembly

Component Part Number : Carnival: 87230-R0000 (LH) / 87240-R0000 (RH)

Supplier Identification :**Component Manufacturer**

Name : Wooyoung Industry

Address : (Sportage Roof Molding Supplier)

60, Pyeongdongsandan 1beon-ro Gwangsan-gu Foreign States 62414

Country : Korea, Republic of

Chronology :

See attached document titled "2023-2024MY Sportage and 2022-2024MY Carnival Roof Molding Chronology".

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia dealers will inspect and if necessary, secure/replace the roof moldings(s).

Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 10, 2022.

How Remedy Component Differs from Recalled Component : The roof molding(s) is properly installed and to the extent necessary, contains new retaining clips that prevent interference with excessive roof panel sealer.

Identify How/When Recall Condition was Corrected in Production : Improved retaining clips that do not interfere with excessive roof panel sealer were incorporated into the 2024MY Sportage production on 11/30/2023 and into the 2024MY Carnival production on 12/12/2023. 2024MY Carnival vehicles produced from 11/25/2023 through 12/11/2023 have been held at the port and will be repaired prior to distribution to dealers and thus are excluded from the scope of this recall. In addition, improved assembly processes and training were developed to ensure proper installation of the roof moldings.

Recall Schedule :

Description of Recall Schedule : The planned dealer notification begin and end date is March 12, 2024.
The planned owner notification begin and end date is March 15, 2024.

Planned Dealer Notification Date : MAR 12, 2024 - MAR 12, 2024

Planned Owner Notification Date : MAR 15, 2024 - MAR 15, 2024

* NR - Not Reported