

Part 573 Safety Recall Report

24V-019

Manufacturer Name : Newmar Corporation**Submission Date :** JAN 17, 2024**NHTSA Recall No. :** 24V-019**Manufacturer Recall No. :** 608 RSB**Manufacturer Information :****Population :**

Manufacturer Name : Newmar Corporation

Number of potentially involved : 160

Address : 355 North Delaware Street

Estimated percentage with defect : 100 %

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Vehicle Information :

Vehicle 1 : 2022-2023 Newmar Dutch Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Newmar Corporation Service Department was made aware of 2022 Dutch Star Captain Chair Pedestal manufactured by Villa International that had the welds break at the pedestal to base plate connection. The weld breaking would bring the seat out of compliance with FMVSS 207 and 210. The improper weld from the seat pedestal to base plate not meeting FMVSS 207/210 requirements could fail in an accident which could increase the risk of an injury.

Dutch Star = 125

Production Dates : APR 19, 2022 - JUL 26, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2023 Newmar Mountain Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Newmar Corporation Service Department was made aware of 2022 Dutch Star Captain Chair Pedestal manufactured by Villa International that had the welds break at the pedestal to base plate connection. The weld breaking would bring the seat out of compliance with FMVSS 207 and 210. The improper weld from the seat pedestal to base plate not meeting FMVSS 207/210 requirements could fail in an accident which could increase the risk of an injury.

Mountain Aire = 11

Production Dates : APR 19, 2022 - JUL 26, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2022-2023 Newmar London Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Newmar Corporation Service Department was made aware of 2022 Dutch Star Captain Chair Pedestal manufactured by Villa International that had the welds break at the pedestal to base plate connection. The weld breaking would bring the seat out of compliance with FMVSS 207 and 210. The improper weld from the seat pedestal to base plate not meeting FMVSS 207/210 requirements could fail in an accident which could increase the risk of an injury.

London Aire 2022-2023 = 10

Production Dates : APR 19, 2022 - JUL 26, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2022-2023 Newmar Essex

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Newmar Corporation Service Department was made aware of 2022 Dutch Star Captain Chair Pedestal manufactured by Villa International that had the welds break at the pedestal to base plate connection. The weld breaking would bring the seat out of compliance with FMVSS 207 and 210. The improper weld from the seat pedestal to base plate not meeting FMVSS 207/210 requirements could fail in an accident which could increase the risk of an injury.

Essex = 13

Production Dates : APR 19, 2022 - JUL 26, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2016-2016 Newmar London Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Newmar Corporation Service Department was made aware of 2022 Dutch Star Captain Chair Pedestal manufactured by Villa International that had the welds break at the pedestal to base plate connection. The weld breaking would bring the seat out of compliance with FMVSS 207 and 210. The improper weld from the seat pedestal to base plate not meeting FMVSS 207/210 requirements could fail in an accident which could increase the risk of an injury. 2016 London Aire is included because a possible seat assembly with the related improper weld was installed in the service department as a replacement seat

2016 London Aire = 1

Production Dates : MAR 17, 2015 - MAR 25, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Newmar Corporation Service Department was made aware of 2022 Dutch Star Captain Chair Pedestal manufactured by Villa International that had the welds break at the pedestal to base plate connection. The weld breaking would bring the seat out of compliance with FMVSS 207 and 210.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : 210 - Seat belt assembly anchorages

Description of the Safety Risk : The improper weld from the seat pedestal to base plate not meeting FMVSS 207/210 requirements could fail in an accident which could increase the risk of an injury.

Description of the Cause : A improper weld of the seat pedestal to the base plate at the time of manufacture of the seat assembly at Villa International and failure to see improper weld prior to shipping seat assembly for use.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Seat pedestal

Component Description : Seat pedestal

Component Part Number : 400004

Supplier Identification :**Component Manufacturer**

Name : Villa International

Address : 13760 Midway Street

Cerritos California 888-707-72

Country : United States

Chronology :

On December 15, 2023 Newmar Customer Service was made aware of a driver seat pedestal breaking on a 2022 Dutch Star Class A Motorhome. A supplier corrective action report was created and sent to Villa International for investigation.

On December 20, 2023 Villa International responded back to Newmar indicating they were investigating to gather the batch and time frame the seat pedestal was manufactured. Villa International also indicated they

contacted the customer with the defective seat and instructed them to take the motorhome to their dealer and a new seat pedestal would be installed. The defective seat pedestal would then be shipped back to Villa International to inspect and gather the manufactured information from a sticker installed on the finished pedestal with manufactured dates.

On December 22, 2023 Villa International was able to determine the pedestal lot number giving them a total of 35 possible seat pedestal assemblies that would have been manufactured and shipped to Newmar Corporation from 4/19/2022 through 7/19/2022.

On December 27, 2023 a conference call with Villa International was held with Newmar Corporation Engineering to discuss the seat pedestal failure, steps to prevent this happening in the future.

On January 11, 2024 Newmar Corporation received via e-mail a official recall notification letter dated 1/10/2024 from Villa International, NHSTA #23E-098.

On January 17, 2024 Newmar Corporation is also filing a recall for the improper seat pedestal weld to go along with the Villa International recall filing to ensure all motorhome owners/dealers that may be impacted by this improper seat pedestal weld are notified.

Description of Remedy :

Description of Remedy Program : Villa International will be conducting this recall in its entirety. Newmar will notify the owner by mail and instruct them to take their motorhome to an authorized service facility to have the seat pedestal inspected for proper welds, approx. .10 hour and if found to have improper welds a new seat pedestal will be installed, approx. 1 hour to bring the seat into compliance with FMVSS 207/210 requirements. All repairs will be at no cost to the customer. If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:355 N. Delaware St., Nappanee, IN 46550, 1-800-731-8300

How Remedy Component Differs from Recalled Component : New seat pedestal assembly with proper full weld

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : All owner and dealer notification letters will be on or before 01/31/2024

Planned Dealer Notification Date : JAN 31, 2024 - JAN 31, 2024

Planned Owner Notification Date : JAN 31, 2024 - JAN 31, 2024

* NR - Not Reported