

# Part 573 Safety Recall Report

# 24V-003

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JAN 31, 2024**NHTSA Recall No. :** 24V-003**Manufacturer Recall No. :** 95-1705**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 302

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Forest River Inc. Cherokee Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** The scope was determined by reviewing warranty claims of draw bars. This information indicated an increase in claims from August 2019 through October 2019.

2020	CHEROKEE	CKT16BF	61
2020	CHEROKEE	CKT16BFH	1
2020	CHEROKEE	CKT16GR	82
2020	CHEROKEE	CKT16GRH	5
2020	CHEROKEE	CKT17BB	4
2020	CHEROKEE	CKT17BBH	21
2020	CHEROKEE	CKT17MP	60
2020	CHEROKEE	CKT17MPH	49
2020	CHEROKEE	CKT17TH	13
2020	CHEROKEE	CKT17THH	6
	Grand Total		302

Production Dates : AUG 23, 2019 - OCT 24, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The drawbar locking mechanism may break at one or both bends.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the drawbar locking mechanism fails the drawbar may allow the front of the vehicle to contact the road surface, which may increase the risk of

property damage, personal injury, or crash.  
Description of the Cause : Unknown  
Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : Draw Bar Lock Mechanism  
Component Description : Draw Bar Lock Mechanism  
Component Part Number : 377908

## Supplier Identification :

### Component Manufacturer

Name : Lippert Components Inc  
Address : PO BOX 2888  
Elkhart Indiana 46515  
Country : United States

## Chronology :

On November 9, 2023, Forest Rivers Office of Corporate Compliance ("OCC") received a complaint from an owner of the drawbar locking mechanism that failed through the Minnesota Attorney General's Office.

On November 10, 2023, OCC opened a research item and began reviewing claims. 23 claims were found during the review from August 2019 through October 2019.

On November 16, 2023, OCC contacted the chassis manufacture to setup a meeting.

On November 21, 2023, OCC and chassis manufacturer had a meeting to discuss the concern. The same day, OCC provided the chassis manufacturer data, and is awaiting the chassis manufacturer to review their claims.

On December 20, 2023, OCC received a VOQ #11561005 from NHTSA ODI for the same vehicle.

On January 2, 2024, OCC inquired with the chassis manufacturer as to why we haven't heard any status update of their research dating to when OCC provided the chassis manufacturer with data on November 21, 2023. The same day, OCC received a response from the chassis manufacturer indicating that "We have reviewed all prints and verified no changes were made prior to or during the years discussed regarding drawbar. We are not

seeing anything which would indicate the occurrences discussed were due to an issue with the specs or manufacturing."

On January 5, 2024, Forest Rivers Corporate Recall Committee voted to recall.

On January 31, 2024, Forest River amended recall to include the remedy.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. An inspection will be performed of the Ice Hose swing arm draw bars and if found defective will be replaced.

What is the Forest River Customer Service Phone Number? (260)  
499-2100

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.  
Please send the service invoice to the following address:

LaGrange Parts and Service  
1500 North Detroit St.  
LaGrange, IN 46761

**How Remedy Component Differs from Recalled Component :** Unknown  
Lippert Components - 574-312-6040  
PO BOX 2888  
Elkhart, Indiana 46515

Affected Component – Draw Bar Lock Mechanism  
PN 377908

The Swing Arm Coupler Assembly includes a new mounting bracket. The original mounting bracket is welded to the frame of the trailer and does not need to be replaced.

**Identify How/When Recall Condition was Corrected in Production :** The warranty claims spike dissipates after October 2019.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 14, 2024 - FEB 14, 2024

Planned Owner Notification Date : FEB 14, 2024 - FEB 14, 2024

\* NR - Not Reported