# Part 573 Safety Recall Report 24T-012

**Manufacturer Name :** Michelin North America, Inc.
**Submission Date :** OCT 24, 2024
**NHTSA Recall No. :** 24T-012
**Manufacturer Recall No. :** NR

## Manufacturer Information :

Manufacturer Name : Michelin North America, Inc.
Address : One Parkway South
Greenville SC 29615
Company phone : 864-422-4985

## Population :

Number of potentially involved : 46
Estimated percentage with defect : 100 %

## Tire Information :

Tire Brand 1 : Michelin
Tire Line : various
Tire Size : various
Descriptive Information : A consumer notified Michelin after receiving replacement tires with the same issue as recall 22T023. The tires were missing the symbol DOT.

Please see uploaded document "Master Product List Vintage Tire Version 2 - 24 Oct 2024 Final" for the list of affected products which has been revised for clarity.

Production Dates : MAY 01, 2019 - OCT 09, 2023

### TIN (Tire Identification Number)

| Plant ID | Size code | Optional Code | Begin M Code | End M Code |
|---|---|---|---|---|
| various | various | various | 1819 | 4123 |

## Description of Noncompliance :

Description of the Noncompliance : The tires in question are missing the symbol “DOT”, which is an essential requirement for the manufacturers’ self certification. Tires must conform to applicable Federal motor vehicle safety standards.
FMVSS 1 : 109 - New pneumatic and certain specialty tires
FMVSS 2 : 139 - New pneumatic radial tires for light vehicles
Description of the Safety Risk : Without the DOT symbol on the sidewall, the tire contains no declaration to its certification. Additionally tires with a missing DOT marking could be used in inappropriate applications that could result in crashes.
Description of the Cause : Tires with the same non-compliance as recall 22T023 were inadvertently routed to the North American market from Europe to be sold through general

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| | distribution and to be used as recall 22T023 replacement tires. |
| Identification of Any Warning that can Occur : | Not applicable. |

**Involved Components :**

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|---|---|
| Component Name : | NR |
| Component Description : | NR |
| Component Part Number : | NR |

**Supplier Identification :**

**Component Manufacturer**

| | |
|---|---|
| Name : | NR |
| Address : | NR |
| | NR |
| Country : | NR |

**Chronology :**

Sept 24 2024: A consumer called Michelin North America and informed personnel handling recall 22T023 that remedy tires were missing the symbol DOT.

Sept 30: Michelin organized a meeting to investigate and took action to contain any potentially non-compliant tires.

Oct 2-9: Investigation continued with logistics to determine the tire lines, dimensions, volumes of the affected tires, and reconciled the distribution locations for our affected passenger car tire dealers and consumers who received remedy tires during this suspected time period.

Oct 9: Requested suspect shipment inventory to be contained at the dealer warehouses. Michelin requested dealers to provide a list of consumer names for any points of sale or recall remedy tires that occurred during the suspected time-period in order to recapture any that had gone into the market. The suspected shipment time-period was determined to be from 24 May to 9 Oct 2024.

Oct 9-17: Reinspected contained tires at Michelin and inventory that was available in dealer warehouses. Non-compliant tires were detected and segregated. Number of potentially involved tires was estimated to be 80 in the market.

Oct 17: Michelin requested guidance from NHTSA.

Oct 18: Number of potentially involved tires was determined to be 46 in the market.

Oct 22: Meeting with Michelin North America leadership with agreement to proceed with a recall of the affected tires.

Oct 22: The Michelin North America Sales Manager was informed determination to recall and to prepare communication for the Sales Force.

Oct 23: Submitted 573 Filing with NHTSA.

**Description of Remedy :**

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| Description of Remedy Program : | Michelin will initiate a voluntary noncompliance recall of the subject tires. The owners that may have purchased tires of the specified date range will be contacted by first class mail no later than 15 Nov 2024. This correspondence will explain the issue and include specific instructions on how to obtain replacement of the improperly marked tires or receive a full refund. All noncompliant tires under Michelin control will be scrapped. |
| How Remedy Component Differs from Recalled Component : | Remedy tires will have the DOT marking on both sidewalls as specified in the FMVSS and have already been tested to ensure compliance with all applicable FMVSS regulations. |
| Identify How/When Recall Condition was Corrected in Production : | All affected molds were corrected as of 9 October 2023.<br><br>In addition, Michelin warehouse personnel added resources to resort tires for the different markets with reinforced reception controls when tires enter North America. These reinforced controls will occur until inventory is completely purged. |

**Recall Schedule :**

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| Description of Recall Schedule : | Michelin will send an owner notification letter to be mailed no later than Nov 4, 2024. |
| Planned Dealer Notification Date : | OCT 25, 2024 - OCT 25, 2024 |
| Planned Owner Notification Date : | NOV 04, 2024 - NOV 15, 2024 |

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

| | |
|---|---|
| Name : | NR |
| Address : | NR |
| | NR |
| Country : | NR |
| Company Phone : | NR |

* NR - Not Reported