

Part 573 Safety Recall Report

24T-004

Manufacturer Name : Rocky Mountain ATV/MC, Inc.

Submission Date : MAY 01, 2024

NHTSA Recall No. : 24T-004

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Rocky Mountain ATV/MC, Inc.

Address : 1551 American Way

Payson UT 84651

Company phone : 8014653140

Population :

Number of potentially involved : 900

Estimated percentage with defect : 100 %

Tire Information :

Tire Brand 1 : Tusk

Tire Line : 2Track Adventure Tire Rear

Tire Size : 150/70B-18

Descriptive Information : Approximately 900 rear motorcycle replacement tires may not have been manufactured in accordance with specifications. The population was determined through production and shipping records.

Production Dates : OCT 23, 2023 - JAN 14, 2024

TIN (Tire Identification Number)

Plant ID	Size code	Optional Code	Begin M Code	End M Code
038	MFFTR2	NR	4323	0224

Description of Defect :

Description of the Defect : RMA TV has determined that on certain Tianjin Wanda Tyre Group Co., Ltd manufactured 2Track Adventure Tires, the tread knobs could experience chunking and potentially separate from the carcass over time.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a tire did not cure for sufficient time during the manufacturer's vulcanization process, it could lead to chunking of the tread knobs during use. In that event, the handling or steering characteristics of the motorcycle could be affected. This could increase the risk of a crash.

Description of the Cause : Due to a deviation in the manufacturing process, the tread of certain tires might not have been provided sufficient time to cure to the carcass during vulcanization.

Identification of Any Warning that can Occur : Visual inspection by a driver or other observer would reveal tread knob chunking.

Involved Components :

Component Name : 2Track Adventure Tire

Component Description : 2Track Adventure Tire Rear

Component Part Number : 2137740001

Supplier Identification :

Component Manufacturer

Name : Tianjin Wanda Tyre Group Co., Ltd

Address : Eastside to Jingtang Highway

Yixingbu Town, Beichen District Tianjin Foreign States 300402

Country : China

Chronology :

On April 3, 2024 RMATV was notified by its supplier that certain tires sold to RMATV may have deviated from design specifications in a manner that could pose a risk of tire chunking. The supplier advised that while quality control testing of the production lot sold to RMATV had detected no manufacturing flaw, similar testing of a later lot identified a potential deviation in the vulcanizing process.

RMATV immediately stopped selling the identified model and initiated an investigation in coordination with its supplier to determine the cause and potential consequences of this reported issue.

RMATV has now determined that a potential safety risk due to insufficient curing time cannot be ruled out and decided to conduct a recall.

RMATV is aware of no reports of crashes, property damage, fatalities, or injury related to this defect.

Description of Remedy :

Description of Remedy Program :	Rocky Mountain ATV/MC (RMATV) will send owners a notification letter within the next 30 days, targeting May 15, 2024. The notification letter will request that the customer confirm their mailing address to the Company by email (recall@rockymountainatv.com), or by toll-free phone number established for this recall (800-966-1852), or through an online form that is available at (https://www.rockymountainatvma.com/2track-recall). Once the customer confirms their mailing address, RMATV will send a replacement tire free of charge, along with a pre-paid debit card to be used to pay installation costs, including removal and disposal of the of the defective tire as well as mounting and balancing the replacement tire. If a customer's installation and disposal costs exceed the amount provided on the pre-paid debit card, the customer may send a copy (scan or photo) of the repair invoice to (recall@rockymountainatv.com). Upon receipt of that documentation, RMATV will reimburse the customer for a reasonable amount by which the costs of that services exceeded the value of the provided pre-paid debit card. For customers who have had their tires replaced to address this defect prior to this recall campaign, RMATV will reimburse the customer for the reasonable documented costs of the replacement, including any installation and disposal charges. As part of the owner notification letter, RMATV will request that such customers send RMATV a copy of their receipt or other adequate proof of payment to the replacement, mounting, or disposal company for confirmation of the expense.
How Remedy Component Differs from Recalled Component :	An increase in the curing time during the vulcanization process, eliminates the potential for chunking in the remedy component.
Identify How/When Recall Condition was Corrected in Production :	An increase in the curing time during the vulcanizing process during production ensures that this issue will not occur after January 14, 2024

Recall Schedule :

Description of Recall Schedule :	Dealers will be notified of voluntary recall campaign within the next 2-3 weeks. A copy of the dealer notification letter will be provided to NHTSA when available. Individual retail purchasers will be notified of the voluntary recall campaign on or before May 15, 2024. A copy of the customer notification letter will be provided to NHTSA at least 5 days before scheduled mailing.
Planned Dealer Notification Date :	MAY 10, 2024 - NR
Planned Owner Notification Date :	MAY 15, 2024 - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported