

Part 573 Safety Recall Report

24E-066

Manufacturer Name : General Motors, LLC

Submission Date : AUG 08, 2024

NHTSA Recall No. : 24E-066

Manufacturer Recall No. : N242466850



Manufacturer Information :

Population :

Manufacturer Name : General Motors, LLC

Number of potentially involved : 27,793

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Estimated percentage with defect : 5 %

Company phone : 586-596-1733

Equipment Information :

Brand / Trade 1 : Hope Valley Industries

Model : Buick Envision All-Weather Floor Liner

Part No. : 85647097

Size : NR

Function : Floor cover

Descriptive Information : Manufacturing records were used to identify 2024 model year Buick Envision vehicles that may have received or purchased the all-weather floor liner.

2021-2023 model year Buick Envision vehicles have a different driver-side carpet design and are not affected by this recall.

Other production and accessory floor mats, including the "all-weather floor mat," are not included in this recall.

Production Dates : SEP 21, 2023 - JUL 15, 2024

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety may exist in certain driver-side all-weather floor liners when installed in 2024 model year Buick Envision vehicles. These all-weather floor liners can interfere with the accelerator pedal, causing it to become trapped beneath the liner and stuck in a depressed position.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the accelerator becomes stuck in a depressed position beneath the all-weather floor liner, unintended acceleration may occur, increasing the risk of

Description of the Cause : a crash.
The driver-side all-weather floor liner designed for use in 2021 – 2023 model year Buick Envision vehicles was not modified to accommodate a design change to the driver-side carpet in 2024 model year Buick Envision vehicles.

Identification of Any Warning that can Occur : Drivers can check for interference with the accelerator pedal and remove the all-weather floor liner before using the vehicle.

Involved Components :

Component Name : ACCESSORY FLOOR LINER
Component Description : All-Weather Floor Liner
Component Part Number : 85647097

Supplier Identification :

Component Manufacturer

Name : Hope Valley Industries
Address : 13 Powder Hill Rd.
Lincoln Rhode Island 02865
Country : United States

Chronology :

On June 25, 2024, a GM brand quality manager submitted this issue to GM's Speak Up For Safety (SUFS) program after being informed of the condition by a Buick dealer. GM opened a product investigation on June 27, 2024. GM's investigation determined that the optional accessory all-weather floor liner, which was originally designed for use in 2021-2023 model year Buick Envision vehicles, was not modified to accommodate a design change made to the driver-side carpet in 2024 model year Buick Envision vehicles.

GM's investigation identified nine field complaints potentially related to this condition, which were received by GM on June 25, July 10, July 12, July 19, July 21, July 22, and July 23 of 2024. GM is not aware of any accidents or injuries associated with this condition.

On August 1, 2024, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall. GM's investigation determined that there are 2,450 all-weather floor liners that have not been contained and may have been installed in up to 27,793 2024 model year Buick Envision vehicles in the US.

Description of Remedy :

Description of Remedy Program : Dealers will inspect and, if the driver-side all-weather floor liner is present, modify the liner in the area of interference with the accelerator pedal. Once the liner has been modified, owners will be reimbursed the original cost of the all-weather floor liner. Owners that do not want a modified floor liner will have the option to return the liners for reimbursement.
GM will provide reimbursement to affected owners for the cost of the all-weather floor liner.

How Remedy Component Differs from Recalled Component : Modification to the floor liner removes potential interference with the accelerator pedal.

Identify How/When Recall Condition was Corrected in Production : Containment efforts were initiated in GM's assembly plant on June 28, 2024. These liners were removed from the GM Accessory Catalog for the 2024 Buick Envision on June 26, 2024. Further removal from GM's Accessory Distributor and Installer (ADI) catalog and electronic parts catalog (EPC) was completed on July 15, 2024.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on August 8, 2024. Owner notification is estimated to begin on September 23, 2024.

Planned Dealer Notification Date : AUG 08, 2024 - AUG 08, 2024

Planned Owner Notification Date : SEP 23, 2024 - SEP 23, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported