

Part 573 Safety Recall Report

24E-021

Manufacturer Name : Lippert

Submission Date : MAR 08, 2024

NHTSA Recall No. : 24E-021

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Lippert

Address : Attn: Pamela VanderMel

PO Box 2888 Elkhart IN 46515

Company phone : 5743126040

Population :

Number of potentially involved : 540

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Lippert / Utility

Model : Hub Oil Seal

Part No. : 276712

Size : NR

Function : HD Oil Seal

Descriptive Information : The incorrectly installed seal is grey in color and has the words "OIL SIDE" embossed on it.

Production Dates : DEC 08, 2023 - FEB 20, 2024

Description of Defect :

Description of the Defect : It has been decided that a substituted oil seal from a different vendor was improperly installed and over time will allow oil in the sealed hub to leak on to the braking system.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, the improperly installed seal may allow the oil to leak leading to an increased risk of vehicle crash.

Description of the Cause : The seal was mounted incorrectly.

Identification of Any Warning that can Occur : Visible oil leakage on the wheel.

Involved Components :

Component Name : Hub Oil Seal

Component Description : 2.25 ID SHAFT X 3.376 OD, 8K UNITIZED OIL

Component Part Number : :276712

Supplier Identification :

Component Manufacturer

Name : Lippert

Address : 2020 Blakesley Pkwy
Bristol Indiana 46507

Country : United States

Chronology :

01.09.2024 – Lippert production detected the problem.

01.10.2024 – Lippert open an investigation to the possible causes.

02.22.2024– Investigation completed, no claims reported. Set date to meet with the Safety Committee.

02.26.2023:- Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

03.5.2024: Lippert Files 573 to launch Recall.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the seal orientation and replace as needed. As an equipment supplier we will notify the OEM's of the effected components sold. We will assist the OEM's as needed in their notification to dealers and/or consumers.

How Remedy Component Differs from Recalled Component : The employees have been trained on the correct orientation of the substituted seals.

Identify How/When Recall Condition was Corrected in Production : Components were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : As an equipment supplier we will notify the OEM's of the effected components sold. We will assist the OEM's as needed in their notification to dealers and/or consumers.

Planned Dealer Notification Date : APR 26, 2024 - APR 26, 2024

Planned Owner Notification Date : APR 26, 2024 - APR 26, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : AXLE & TRAILER PARTS LLC

Address : 4720 PINSON VALLEY PKWY
Birmingham AL 35215

Country : US

Company Phone : 2053244404

Name : BIG TEX TRAILERS-CALDWELL (ID)

Address : 312 W SIMPLOT BLVD
CALDWELL ID 83605

Country : US

Company Phone : 2084590842

Name : BIG TEX TRAILERS-WILLS POINT (TX)

Address : 20675 US HIGHWAY 80
Will Point TX 75169

Country : US

Company Phone : 9034344115

Name : BWISE TRAILERS DBS

Address : 1002 WAYNE AVE
CHAMBERSBURG PA 17201

Country : US

Company Phone : 7172610922

Name : CONQUR INDUSTRIES INC

Address : 4805-57 Ave
P.O. Box 359 Twin Hills 00

Country : CA

Company Phone : 7806030008

Name : HITACHI GLOBAL AIR POWER

Address : 3700 E MICHIGAN BLVD
MICHIGAN CITY IN 46360

Country : US

Company Phone : 2198615267

Name : HORIZON TRAILERS MEXICO S DE RI DE CV
Address : CARR ESTA DE RUBIO A OJO DE LA YEGUA
KM 37.8 NUM 473 CAMPO 6 Riva Palacio 00
Country : MX
Company Phone : 526251009647

Name : LIBERTY STEEL FABRICATION INC
Address : 1861 MAIN ST
Fyffe AL
Country : US
Company Phone : 2566233027

Name : MINDEN MACHINE SHOP INC
Address : P.O. Box 356
Minden NE 68959
Country : US
Company Phone : 3088320220

Name : NOVAE CORP-MIDSOTA
Address : 314 Blattner DR
Avon 00 56310
Country : NR
Company Phone : 3202075162

Name : NTI/ LTD
Address : 2000 7th Ave N
Clear Lake IA 50428
Country : US
Company Phone : 6413573922

Name : NTI/ LTD
Address : 2000 7th Ave N
Clear Lake IA 50428
Country : US
Company Phone : 6413573922

Name : PJ TRAILERS-MT ORAB
Address : 200 Front Street
Mount Orab OH 45154
Country : US
Company Phone : 9374444295

Name : PJ Trailers-Summer
Address : 1811 Farm Road 75486
Summer TX 75486
Country : US
Company Phone : 9035750300

Name : SOUTHLAND TRAILER CORP
Address : 1405 41 ST N
LETHBRIDGE, AB T1H 6G3 Lethbridge 00
Country : CA
Company Phone : 4033294888

Name : TRAILER SERVICES OF FLORIDA
Address : 53 BIRCHWOOD DR
Palm Coast FL 32137
Country : US
Company Phone : 3862377210

Name : TROYER BROTHERS INC
Address : 6691 W state Road 124
Decatur IN 46733
Country : US
Company Phone : 2605652244

Name : U-DUMP TRAILERS LLC
Address : 2610 NW 10TH ST
Ocala FL 34475
Country : US
Company Phone : 3523518510

Name : XCEL FABRICATION & DESIGN LTD
Address : 24 Clearview DR
Tillsonburg 00 N4G 4G8
Country : CA
Company Phone : 5196883193

Name : NTI/ABU
Address : 6691 W state Road 124
Decatur IN 46733
Country : US
Company Phone : 2605652244

* NR - Not Reported