OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 24E-021

**Manufacturer Name:** Lippert

**Submission Date:** MAR 05, 2024

NHTSA Recall No.: 24E-021

**Manufacturer Recall No.:** NR



### **Manufacturer Information:**

Manufacturer Name: Lippert

Address: Attn: Pamela VanderMel

PO Box 2888 Elkhart IN 46515

Company phone: 5743126040

# **Population:**

Number of potentially involved: 540 Estimated percentage with defect: 100 %

### **Equipment Information:**

Brand / Trade 1: Lippert / Utility

Model: Hub Oil Seal Part No.: 276712 2.25 ID

Size: NR

Function: HD Oil Seal

Descriptive Information: Lippert substituted the seal to a different vendor. The orientation of the seal is

different and not detected prior to install.

Production Dates: DEC 08, 2023 - FEB 08, 2024

### **Description of Defect:**

Description of the Defect: It has been decided that a substituted oil seal from a different vendor was

improperly installed and over time will allow oil in the sealed hub to leak on to

the braking system.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Under certain conditions during travel, the improperly installed seal may

allow the oil to leak leading to an increased risk of

vehicle crash.

Description of the Cause: The seal was mounted incorrectly.

Identification of Any Warning Visible oil leakage on the wheel.

that can Occur:

### **Involved Components:**

# Part 573 Safety Recall Report

24E-021

Page 2

Component Name: Hub Oil Seal

Component Description: 2.25 ID SHAFT X 3.376 OD, 8K UNITIZED OIL

Component Part Number: :276712

### **Supplier Identification:**

## **Component Manufacturer**

Name: Lippert

Address: 2020 Blakesley Pkwy

Bristol Indiana 46507

**Country: United States** 

### **Chronology:**

01.09.2024 - Lippert production detected the problem.

01.10.2024 - Lippert open an investigation to the possible causes.

02.22.2024 - Investigation completed, no claims reported. Set date to meet with the Safety Committee.

02.26.2023:- Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

03.5.2024: Lippert Files 573 to launch Recall.

### **Description of Remedy:**

Description of Remedy Program: As an equipment supplier we will notify the OEM's of the effected

components sold. We will assist the OEM's as needed in their notification

to dealers and/or consumers.

How Remedy Component Differs The hub seals will be placed in the correct orientation.

from Recalled Component:

Identify How/When Recall Condition Old style seals were removed from production. Installation procedures was Corrected in Production: were changed to correctly install the seal properly. and property trained

on installation.

#### **Recall Schedule:**

Description of Recall Schedule: NR

Planned Dealer Notification Date: APR 26, 2024 - APR 26, 2024

Planned Owner Notification Date: APR 26, 2024 - APR 26, 2024

#### **Purchaser Information:**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: AXLE & TRAILER PARTS LLC Address: 4720 PINSON VALLEY PKWY

Birmingham AL 35215

Country: US

Company Phone: 2053244404

Name: BIG TEX TRAILERS-CALDWELL (ID)

Address: 312 W SIMPLOT BLVD

CALDWELL ID 83605

Country: US

Company Phone: 2084590842

Name: BIG TEX TRAILERS-WILLS POINT (TX)

Address: 20675 US HIGHWAY 80

Will Point TX 75169

Country: US

**Company Phone: 9034344115** 

Name: BWISE TRAILERS DBS

Address: 1002 WAYNE AVE

CHAMBERSBURG PA 17201

Country: US

Company Phone: 7172610922

Name: CONQUR INDUSTRIES INC

Address: 4805-57 Ave

P.O. Box 359 Twin Hills 00

Country: CA

Company Phone: 7806030008

Name: HITACHI GLOBAL AIR POWER

Address: 3700 E MICHIGAN BLVD

**MICHIGAN CITY IN 46360** 

Country: US

Company Phone: 2198615267

Name: HORIZON TRAILERS MEXICO S DE RI DE CV

Address: CARR ESTA DE RUBIO A OJO DE LA YEGUA

KM 37.8 NUM 473 CAMPO 6 Riva Palacio 00

Country: MX

Company Phone: 526251009647

Name: LIBERTY STEEL FABRICATION INC

Address: 1861 MAIN ST

Fyffe AL

Country: US

Company Phone: 2566233027

Name: MINDEN MACHINE SHOP INC

Address: P.O. Box 356

Minden NE 68959

Country: US

Company Phone: 3088320220

Name: NOVAE CORP-MIDSOTA

Address: 314 Blattner DR

Avon 00 56310

Country: NR

Company Phone: 3202075162

Name: NTI/LTD

Address: 2000 7th Ave N

Clear Lake IA 50428

Country: US

Company Phone: 6413573922

Name: NTI/LTD

Address: 2000 7th Ave N

Clear Lake IA 50428

Country: US

Company Phone: 6413573922

Name: PJ TRAILERS-MT ORAB

Address: 200 Front Street

Mount Orab OH 45154

Country: US

**Company Phone: 9374444295** 

Name: PJ Trailers-Summer Address: 1811 Farm Road 75486

Sumner TX 75486

Country: US

**Company Phone: 9035750300** 

Name: SOUTHLAND TRAILER CORP

Address: 1405 41 ST N

LETHBRIDGE, AB T1H 6G3 Lethbridge 00

Country: CA

Company Phone: 4033294888

Name: TRAILER SERVICES OF FLORIDA

Address: 53 BIRCHWOOD DR

Palm Coast FL 32137

Country: US

Company Phone: 3862377210

Name: TROYER BROTHERS INC Address: 6691 W state Road 124

Decatur IN 46733

Country: US

Company Phone: 2605652244

Name: U-DUMP TRAILERS LLC

Address: 2610 NW 10TH ST

Ocala FL 34475

Country: US

Company Phone: 3523518510

Name: XCEL FABRICATION & DESIGN LTD

Address: 24 Clearview DR

Tillsonburg 00 N4G 4G8

Country: CA

Company Phone: 5196883193

Name: NTI/ABU

Address: 6691 W state Road 124

Decatur IN 46733

Country: US

Company Phone: 2605652244