The information contained in this report was submitted pursuant to 49 CFR §573.
Involved Components:

<table>
<thead>
<tr>
<th>Component Name</th>
<th>Component Description</th>
<th>Component Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd row seat cover (taupe)</td>
<td>2nd row seat cover accessory</td>
<td>VNJ1Z-6163812-A</td>
</tr>
<tr>
<td>2nd row seat cover (charcoal)</td>
<td>2nd row seat cover accessory</td>
<td>VNJ1Z-6163812-B</td>
</tr>
</tbody>
</table>

Supplier Identification:

**Component Manufacturer**
- Name: CoverCraft Industries, LLC
- Address: 100 Enterprise Blvd.
- Paul’s Valley Oklahoma 73075
- Country: United States

Chronology:

On January 16, 2024, Ford’s Critical Concern Review Group (CCRG) reviewed an issue pertaining to EcoSport accessory seat covers. The Ford Licensed Accessory (FLA) engineering team identified a side airbag tag on the rear seat of a North American vehicle personalization test fleet vehicle. This led to the discovery that the second-row accessory seat cover accessory covers the side air bag tear seam and does not include a feature to allow air bag deployment.

Ford investigated and discovered that the engineering team used a non-North American vehicle without rear seat side airbags to pattern the accessory seat covers. Because the vehicle used to pattern the covers did not have rear seat side airbags, the engineering team did not include the necessary design features to account for side airbag deployment. This accessory was released for potential use on 2018MY – 2022MY EcoSport vehicles. As of January 16, 2024, Ford’s records indicate that 207 rear seat covers have been purchased by U.S. dealers.

On February 16, 2024, Ford’s Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any accidents, injuries, field reports, Vehicle Owner Questionnaires (VOQs), or legal claims related to this subject.
Description of Remedy:

Description of Remedy Program: Letters will be sent to the dealer principals of the dealerships that ordered the suspect parts for which there is no traceability. Dealerships will be required to contact customers that purchased the rear seat cover accessory and request that the customer return part for a full refund. Dealer to provide evidence that the returned part has been scrapped/destroyed. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2023. The ending date for reimbursement eligibility is estimated to be May 26, 2024.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component: No remedy component, refund only.

Identify How/When Recall Condition was Corrected in Production: N/A

Recall Schedule:

Description of Recall Schedule: Notification to dealers is expected to occur on February 26, 2024. Ford will not be mailing letters to customers. Dealers will identify customers who purchased rear seat covers and will contact them accordingly.

Planned Dealer Notification Date: FEB 26, 2024 - FEB 26, 2024

Planned Owner Notification Date: NR - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

<table>
<thead>
<tr>
<th>Name</th>
<th>NR</th>
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<tbody>
<tr>
<td>Address</td>
<td>NR</td>
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<tr>
<td></td>
<td>NR</td>
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<tr>
<td>Country</td>
<td>NR</td>
</tr>
<tr>
<td>Company Phone</td>
<td>NR</td>
</tr>
</tbody>
</table>

* NR - Not Reported