#### OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

## 24E-004

Manufacturer Name: MEKRA Lang North America, LLC

NHTSA Recall No.: 24E-004

Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: MEKRA Lang North America, LLC

Address: 101 Tillessen Blvd

Ridgeway SC 29130

Company phone: 3374800

## **Population:**

Number of potentially involved: 22,106 Estimated percentage with defect: 1 %

## **Equipment Information:**

Brand / Trade 1: MEKRA Lang

Model: Mirror - Medium Duty

Part No.: R59-6142-\*

Size: NR

Function: Field of view

Descriptive Information: Recall population was determined based on date MEKRA start of production for

the PACCAR Medium Duty mirrors. End date is date on which inspection of stock

was completed.

Production Dates: JUN 14, 2021 - JUL 27, 2023

Brand / Trade 2: MEKRA Lang

Model: Mirror - Medium Duty

Part No.: R59-6143-\*

Size: NR

Function: Field of view

Descriptive Information: Recall population was determined based on date MEKRA start of production for

the PACCAR Medium Duty mirrors. End date is date on which inspection of stock

was completed.

Production Dates: JUN 14, 2021 - JUL 27, 2023

Brand / Trade 3: MEKRA Lang

Model: Mirror - Medium Duty

Part No.: R59-6144-\*

Size: NR

Function: Field of view

Descriptive Information: Recall population was determined based on date MEKRA start of production for

the PACCAR Medium Duty mirrors. End date is date on which inspection of stock

was completed.

Production Dates: JUN 14, 2021 - JUL 27, 2023

Brand / Trade 4: MEKRA Lang

Model: Mirror - Medium Duty

Part No.: R59-6145-\*

Size: NR

Function: Field of view

Descriptive Information: Recall population was determined based on date MEKRA start of production for

the PACCAR Medium Duty mirrors. End date is date on which inspection of stock

was completed.

Production Dates: JUN 14, 2021 - JUL 27, 2023

Brand / Trade 5: MEKRA Lang

Model: Mirror - Medium Duty

Part No.: R59-6146-\*

Size: NR

Function: Field of view

Descriptive Information: Recall population was determined based on date MEKRA start of production for

the PACCAR Medium Duty mirrors. End date is date on which inspection of stock

was completed.

Production Dates: JUN 14, 2021 - JUL 27, 2023

Brand / Trade 6: MEKRA Lang

Model: Mirror - Medium Duty

Part No.: R59-6147-\*

Size: NR

Function: Field of view

Descriptive Information: Recall population was determined based on date MEKRA start of production for

the PACCAR Medium Duty mirrors. End date is date on which inspection of stock

was completed.

Production Dates: JUN 14, 2021 - JUL 27, 2023

## **Description of Defect:**

Description of the Defect: Certain mirrors with mirror glass locking ring not fully seated.

FMVSS 1: 111 - Rear visibility

FMVSS 2: NR

Description of the Safety Risk: Mirror glass with locking ring not fully seated may fall causing driver to lose

use of their cab mirror. Lack of visibility may increase the risk of an accident

or injury. Missing mirror glass would cause non compliance to FMVSS 111

Description of the Cause: Mirror glass locking ring may not have been fully seated during initial

assembly.

Identification of Any Warning No immediate warning

that can Occur:

## **Involved Components:**

Component Name: NR

Component Description: NR

Component Part Number: NR

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: MEKRA Lang North America LLC

Address: 101 Tillesen Boulevard

Ridgeway South Carolina 29130

**Country: United States** 

## **Chronology:**

July 2021: Start of production of the Mirrors for PACCAR Medium Duty.

11/14/2023 - 12/18/2023 - Multiple meetings with PACCAR to discuss the issues. Root cause was determined.

1/23/2024 - PACCAR notified MEKRA Lang the Safety Recall decision.

1/24/2024 - MEKRA Lang determined to conduct a voluntary safety recall.

## **Description of Remedy:**

Description of Remedy Program: MEKRA Lang is collaborating with PACCAR to complete PACCAR's remedy

program.

How Remedy Component Differs Trucks that have been remedied will have a fully seated mirror glass

from Recalled Component: locking ring.

Identify How/When Recall Condition All mirror assemblies on and off trucks at the plant were checked for a

was Corrected in Production: fully seated locking ring. Clean point is July 28, 2023. Mirror glass lock ring

was added to quality checks performed at MEKRA Lang. MEKRA Lang is

reviewing a design change for long term solution.

#### **Recall Schedule:**

Description of Recall Schedule: MEKRA Lang is collaborating with PACCAR. PACCAR will notify

customers.

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

#### **Purchaser Information:**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: PACCAR Incorporated

Address: 777 106TH AVENUE NORTHEAST

**BELLEVUE WA 98004** 

Country: US Company Phone: NR

<sup>\*</sup> NR - Not Reported