



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 30, 2024

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-107DG
24V-952

Subject: Front Axle Load May Fail

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AT200A/2017-2024

Mfr's Report Date: December 20, 2024

NHTSA Campaign Number: 24V-952

Components:

EQUIPMENT:OTHER:LABELS

SUSPENSION:FRONT:SPRINGS:COIL SPRINGS

Potential Number of Units Affected: 82

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2017-2024 Ford E350 van chassis equipped with a AT200A devices. The units mounted on certain Ford E350 van chassis with Gross Axle Weight Rating (GAWR) of 4050 and 4200 pounds, may fail at high loads due to a defect in the front axle.

Consequence:

Overload of the front axle capacity could cause it to fail and instability, increasing the risk of injury.

Remedy:

Ford dealers will install front springs, insulators, and nuts, free of charge. Additionally, a new label will be provided to indicate the upgraded gross axle weight rating. Owner notification letters are expected to be mailed February 14, 2025. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN-3206.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Altec Industries, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement