



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 17, 2024

Mr. Robert Alsip
Suzuki Motor USA, LLC
3251 East Imperial Highway
Brea, CA 92821-6795

NEF-107DM
24V-923

Subject: Fuel Supply Hose May Leak Fuel

Dear Mr. Alsip:

This letter serves to acknowledge Suzuki Motor USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUZUKI/AN400/2023-2025

Mfr's Report Date: December 11, 2024

NHTSA Campaign Number: 24V-923

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 556

Problem Description:

Suzuki Motor USA, LLC (Suzuki) is recalling certain 2023-2025 Burgman 400 (AN400AM3-M5) scooters. The fuel supply hose assembly may contact the fuel vapor hose assembly, causing the fuel supply hose to become damaged and leak fuel.

Consequence:

A fuel leak in the presence of an ignition source increases the risk of fire.

Remedy:

Owners are advised that if they must ride the scooter before the safety recall repair has been completed, they should check the scooter for fuel leakage and proper operation as outlined in the "Inspection before riding" checklist in the owner's manual. Dealers will replace the fuel supply hose assembly and fuel vapor hose assembly with new parts, free of charge. Owner notification letters are expected to be mailed January 10, 2025. Owners may contact Suzuki customer service at 1-800-934-0934. Suzuki's number for this recall is 3A05.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.nhtsa.gov.



We have received Suzuki's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Suzuki Motor USA, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement