



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 10, 2024

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-107DG
24V-881

Subject: Lower Boom May Fail

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AM/1995-1996
ALTEC/AN/1995-1996

Mfr's Report Date: November 21, 2024

NHTSA Campaign Number: 24V-881

Components:

EQUIPMENT:MECHANICAL:BOOM/CRANE/LADDER:HOSES/CABLES/RODS/GEARS/STRUT/
CYLINDER

Potential Number of Units Affected: 158

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 1995-1996 AM and AN aerial devices. Please see the recall report for a complete list of models. The hydraulic cylinder head gland may have been improperly manufactured, which can result in it detaching from the barrel of the cylinder while under load, leaving the lower boom unsupported.

Consequence:

A loss of lower boom support during operation could cause the lower boom to fall, increasing the risk of injury.

Remedy:

Owners should inspect the cylinder and confirm that the cylinder matches the part number and serial number list. If the unit has an affected cylinder, the owner should remove the unit from service or replace the cylinder. If an owner chooses to keep a recalled unit in service, Altec will offer a kit the owner can purchase, and install at their own expense. Owner notification letters are expected to be mailed January 17, 2025. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN-3199.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Altec Industries, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement