



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 26, 2024

Shaun Austin  
Director Vehicle Safety Investigations  
Hyundai Motor America  
10550 Talbert Avenue  
Fountain Valley, CA 92708

NEF-107ES  
24V-879

**Subject:** Rearview Image May Not Display/ FMVSS 111

Dear Shaun Austin:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HYUNDAI/ELANTRA/2021-2022  
HYUNDAI/ELANTRA HEV/2021-2022  
HYUNDAI/ELANTRA N/2022  
HYUNDAI/SANTA FE/2021-2022  
HYUNDAI/SANTA FE HYBRID/2021-2022  
HYUNDAI/SANTA FE PLUG-IN HYBRID/2022

**Mfr's Report Date:** November 21, 2024

**NHTSA Campaign Number:** 24V-879

**Components:**

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 226,118

**Problem Description:**

Hyundai Motor America (Hyundai) is recalling certain 2021-2022 Santa Fe, Santa Fe HEV, Elantra, Elantra HEV and 2022 Elantra N and Santa Fe PHEV vehicles. Due to a damaged printed circuit board, the rearview camera image may fail to display. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

**Consequence:**

A rearview image that does not display reduces the driver's visibility and increases the risk of a crash.

**Remedy:**

Dealers will replace the rearview camera, free of charge. Owner notification letters are expected to be mailed January 19, 2025. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 271.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](http://nhtsa.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the test results and/or a summary of all warranty claims, field or service reports and other information used to determine the existence of the noncompliance. Include the date of each test and observation and/or date(s) of receipt of claims, that indicated that a noncompliance might or did exist.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

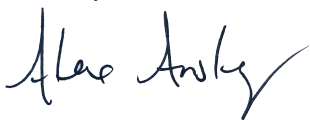
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Motor America's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement