



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 22, 2024

Ms. Regina Rogers  
Quality Manager  
Oliver Travel Trailers, INC.  
609 Swan Ave  
Hohenwald, TN 38462

NEF-107HG  
24V-876

**Subject:** Loose Water Heater Burner Assembly May Start Fire

Dear Ms. Rogers:

This letter serves to acknowledge Oliver Travel Trailers, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OLIVER TRAVEL TRAILERS/LEGACY ELITE/2016-2024  
OLIVER TRAVEL TRAILERS/LEGACY ELITE II/2016-2024

**Mfr's Report Date:** November 20, 2024

**NHTSA Campaign Number:** 24V-876

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS:WATER HEATER

**Potential Number of Units Affected:** 784

**Problem Description:**

Oliver Travel Trailers, INC. (OTT) is recalling certain 2016-2024 Elite I and Elite II travel trailers equipped with a Truma Aqua Go Water Heater with Burner Assembly, part number 77000-90400. The water heater burner bracket assembly may become loose, causing wiring damage and the flame to be misdirected.

**Consequence:**

A misdirected flame increases the risk of fire or burn injury.

**Remedy:**

Dealers will replace the water heater burner assembly, free of charge. Owner notification letters are expected to be mailed December 3, 2024. Owners may contact OTT customer service at 1-888-526-3978.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

We have received OTT's proposed owner notification letter and it is approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Oliver Travel Trailers, INC.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement