



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 22, 2024

Ms. Karen Blaesser  
Sr. Manager - Campaign Administration & Execution  
Chrysler (FCA US, LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326-2757

NEF-107ES  
24V-872

**Subject:** Incorrect Vehicle Speed Displayed/ FMVSS 101

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JEEP/GRAND CHEROKEE/2024  
JEEP/GRAND CHEROKEE L/2024

**Mfr's Report Date:** November 19, 2024

**NHTSA Campaign Number:** 24V-872

**Components:**

ELECTRICAL SYSTEM:INSTRUMENT PANEL:SPEEDOMETER/ODOMETER

**Potential Number of Units Affected:** 7,198

**Problem Description:**

Chrysler (FCA US, LLC) is recalling certain 2024 Jeep Grand Cherokee and Grand Cherokee L vehicles. A software error in the instrument panel cluster may cause the speedometer to display the incorrect vehicle speed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 101, "Displays and Controls."

**Consequence:**

Driving without knowing the vehicle's actual speed increases the risk of a crash.

**Remedy:**

Dealers will inspect and update the instrument panel cluster software as necessary, free of charge. Owner notification letters are expected to be mailed December 17, 2024. Owners may contact FCA customer service at 1-800-853-1403. FCA's number for this recall is B8B.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).



We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement