



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2024

Mr. Tim Cochran
General Motors, LLC
29427 Louis Chevrolet Road
480-210-2V
WARREN, MI 48093

NEF-107DM
24V-858

Subject: Missing Rear Vision Camera Video Display/FMVSS 111

Dear Mr. Cochran:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/EXPRESS CUTAWAY VAN/2024
GMC/SAVANA CUTAWAY VAN/2024

Mfr's Report Date: November 14, 2024

NHTSA Campaign Number: 24V-858

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 582

Problem Description:

General Motors, LLC (GM) is recalling certain 2024 Chevrolet Express Commercial Cutaway and GMC Savana Commercial Cutaway vehicles. These vehicles may be missing the required rear vision camera video display because an incorrect inside rearview mirror was installed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

A missing rear vision camera display reduces the driver's visibility behind the vehicle, increasing the risk of a crash.

Remedy:

Dealers will inspect and replace the inside rearview mirror as necessary, free of charge. Owner notification letters are expected to be mailed December 30, 2024. Owners may contact GM customer service at 1-888-988-7267, and Chevrolet at 1-800-222-1020. GM's number for this recall is N242481860.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.nhtsa.gov.



We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement