



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 13, 2024

Shaun Austin
Director Vehicle Safety Investigations
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

NEF-107ES
24V-843

Subject: Sunshade May Operate Unexpectedly/FMVSS 118

Dear Shaun Austin:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SANTA FE/2024
HYUNDAI/SANTA FE HYBRID/2024

Mfr's Report Date: November 7, 2024

NHTSA Campaign Number: 24V-843

Components:

ELECTRICAL SYSTEM:WIRING:SWITCHES/KNOBS/BUTTONS
VISIBILITY:SUN/MOON ROOF ASSEMBLY

Potential Number of Units Affected: 34,964

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2024 Santa Fe and Santa Fe Hybrid vehicles. The overhead console rear sunshade switch knob may not be fully recessed, which can result in unintentional closing of the sunshade. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 118, "Power-Operated Window, Partition and Roof Panel Systems."

Consequence:

A sunshade that closes unexpectedly can increase the risk of injury.

Remedy:

Dealers will replace the switch knobs, free of charge. Owner notification letters are expected to be mailed January 6, 2025. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 270.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Motor America's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement