



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 14, 2024

Ms. Marie Claude Gagnon  
Prod. Cert.& Spec. Specialist  
Corp. Micro Bird, Inc.  
3000, Rue Girardin  
Drumondville, Quebec J2E 0A1

NEF-107HG  
24V-842

**Subject:** Ignition May Fail To Detect Locked Exit/FMVSS217

Dear Ms. Gagnon:

This letter serves to acknowledge Corp. Micro Bird, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
MICRO BIRD/CT-SERIES/2023

**Mfr's Report Date:** November 7, 2024

**NHTSA Campaign Number:** 24V-842

**Components:**  
ELECTRICAL SYSTEM:IGNITION:INTERLOCK/LOCKOUT

**Potential Number of Units Affected:** 13

**Problem Description:**

Corp. Micro Bird, Inc. (Micro Bird) is recalling certain 2023 CT-Series vehicles equipped with a anti-vandal lock on the rear emergency door. The ignition interlock may allow the vehicle to start when the rear emergency door is locked after the key has been inserted in the ignition. As such, these vehicles fail to comply with Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release."

**Consequence:**

An emergency exit door that is locked can prevent or delay occupants from exiting the vehicle during an emergency, increasing the risk of injury.

**Remedy:**

Dealers will repair the ignition interlock connection, free of charge. Owner notification letters are expected to be mailed January 6, 2025. Owners may contact Micro Bird customer service at 1-819-477-2012. Micro Bird's number for this recall is 24-112-IUC.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

We have received Micro Bird's proposed owner notification letter and it is approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Corp. Micro Bird, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement