

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 12, 2024

Ms. Karen Blaesser Sr. Manager - Campaign Administration & Execution Chrysler (FCA US, LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326-2757

Subject: Vehicle Rollaway Due to ABS Malfunction

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/DURANGO/2018-2019 JEEP/GRAND CHEROKEE/2018-2019

Mfr's Report Date: November 7, 2024

NHTSA Campaign Number: 24V-838

Components:

SERVICE BRAKES, HYDRAULIC:ANTILOCK/TRACTION CONTROL/ELECTRONIC LIMITED SLIP:CONTROL UNIT/MODULE

Potential Number of Units Affected: 206,502

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2018-2019 Jeep Grand Cherokee and Dodge Durango vehicles. A malfunction in the antilock-brake system (ABS) module may incorrectly illuminate the brake lights and disable the ABS and electronic stability control (ESC). In addition, the vehicle operator may be able to start and shift out of Park without the brake pedal being applied.

Consequence:

A vehicle that can be started and shifted out of Park without applying the brake pedal can result in a vehicle rollaway. Disabled ABS and ESC systems can reduce vehicle handling and control in certain driving situations. Brake lights that incorrectly illuminate can fail to properly indicate the driver's intention to following traffic. Any of these scenarios can increase the risk of a crash.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed on December 5, 2024. Owners may contact FCA customer service at 1-800-853-1403. FCA's number for this recall is 94B. This recall replaces previous recall number 22V-426. Vehicles previously remedied under 22V-426 will need to have the new remedy completed.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES

24V-838

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to nhtsa.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

