



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 6, 2024

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
24V-834

Subject: Driver's Side Front Air Bag Inflator May Explode

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/BEETLE/2017-2019
VOLKSWAGEN/BEETLE CONVERTIBLE/2017-2019
VOLKSWAGEN/PASSAT/2006-2007, 2012-2014, 2017

Mfr's Report Date: October 30, 2024

NHTSA Campaign Number: 24V-834

Components:

AIR BAGS:FRONTAL:DRIVER SIDE:INFLATOR MODULE

Potential Number of Units Affected: 114,478

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2017-2019 Beetle, Beetle Convertible, 2012-2014 Passat, 2017 Passat Wagon, and 2006-2007 Passat Sedan vehicles. The driver's side frontal air bag inflator may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Consequence:

An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

Remedy:

Dealers will replace the driver's side front air bag module, free of charge. Owner notification letters are expected to be mailed December 27, 2024. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's numbers for this recall are 69EG and 69GQ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).



We note that your report states that Volkswagen believes that this matter currently does not have a safety risk. In our view, this statement has no force or effect in terms of Volkswagen's obligation to undertake and complete the recall, and NHTSA does not agree with it.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement